### TRANSCRIPT OF PROCEEDINGS

# INDEPENDENT COMMISSION OF INQUIRY INTO QUEENSLAND POLICE SERVICE RESPONSES TO DOMESTIC AND FAMILY VIOLENCE

COMMISSIONER: HER HONOUR JUDGE DEBORAH RICHARDS

COUNSEL ASSISTING: RUTH O'GORMAN KC

ANNA CAPPELLANO

Court 34, Brisbane Magistrates Court, 363 George Street, Brisbane.

Wednesday, 5 October 2022

1 COMMISSIONER: Yes, can I have appearances. 3 MS O'GORMAN: May it please the Commission, my name is

O'Gorman, initials RM. I appear with my learned friend
Ms Cappellano, initials AE. We appear as Counsel Assisting

the Commission.

COMMISSIONER: Thank you.

MR HUNTER: May it please the court, Hunter, initials JR, King's Counsel. I appear with my learned friend Ms Williams, initials SN. We appear for the Commissioner of Police, instructed by the Commissioner.

COMMISSIONER: Thank you.

MR McCAFFERTY: If the Commission pleases, my name is McCafferty, initials PJ, King's Counsel, instructed by Gilshenan & Luton, for the Queensland Police Union of Employees.

COMMISSIONER: Thank you.

MS HILLARD: May it please the court, Hillard, initials KM, counsel instructed by Women's Legal Service Queensland.

COMMISSIONER: Thank you. Ms O'Gorman.

MS O'GORMAN: If it pleases the Commission, it might be of some assistance if I provide a brief opening to explain why we're here today and how it is that we have come to this point in the evidence.

COMMISSIONER: Yes.

MS O'GORMAN: In this tranche of hearings the Commission will hear from Police Commissioner Katarina Carroll and also Queensland Police Union of Employees President, Ian Leavers. The hearings are listed for three days. It is anticipated that Commissioner Carroll's evidence will take up today and part of tomorrow. Mr Leavers will give evidence at 10 am on Friday. This tranche of the hearings will focus on an exploration of the issues of sexism, misogyny and racism within the QPS.

By way of context, the Commission's terms of reference

require it to consider the nature and extent of any cultural issues within the QPS relating to the investigation of domestic and family violence. In relation to that topic much of the Commission's inquiries, including at previous public hearings, has focused on cultural issues which relate specifically to the investigation of domestic and family violence.

On 18 August Commissioner Carroll gave evidence about a range of matters. In the course of her evidence she spoke of broader cultural issues relating to sexism, misogyny and racism within the QPS. In the days following her evidence many people contacted the Commission about those issues. As a result of that contact, the Commission then re-opened the window for the making of submissions, both from members of the public who had any knowledge that they could share with the Commission and from members of the QPS themselves. In that relatively short period of time the Commission received approximately 400 submissions; 270 of the emails and telephone calls received by the Commission came from current QPS members.

 In light of the information provided to the Commission in those submissions, the Commission then requested a range of data and documents from the QPS and, upon receipt of that material, it was decided that the Commission would benefit from hearing further from the Police Commissioner about the issues of sexism, misogyny and racism that had been raised with the Commission in those submissions, but particularly those submissions that came from members of the QPS.

Accordingly, the matters to be explored with Commissioner Carroll today and tomorrow will relate primarily to those issues. In particular, the Commission will be hearing about the extent to which the QPS is aware of the existence of those problems, the ways that those problems have been managed by the QPS to date, and the extent to which those efforts have been successful both in relation to particular cases but also at an organisational level more generally, and the extent to which there is work to be done to improve the QPS's responses to those problems.

The Commissioner will then also be asked to explain some other matters relating to resourcing of the Domestic and Family Violence Command and an intelligence assessment which was the subject of evidence given by a number of different witnesses now on previous occasions.

In relation to Mr Leavers, the intention is to explore with him as President of the QPUE the extent to which issues such as sexism, misogyny and racism within the QPS are known to the union; any efforts that have been taken by the union to date to help address those issues; and any steps that the union might be able to take in the future to assist its members by seeking to address those problems. So that's the scope of the evidence that's expected to be taken in the next three days.

Before we turn to Commissioner Carroll's evidence, there are a couple of matters by way of housekeeping.

COMMISSIONER: Yes.

 MS O'GORMAN: The first is to deal with non-publication orders that need to be made in respect of some evidence that's going to be given over the next couple of days. If I might deal with those first.

COMMISSIONER: Yes.

MS O'GORMAN: Each of the parties have been provided with a copy of these non-publication order applications and I understand that there's no difficulty with respect to the applications. The first relates to a document entitled, "Senior women's collective: Be informed by lived experiences." The non-publication application relates to the whole of that document except for the first narrative on pages 1 to 3.

The second non-publication order application relates to a document entitled, "Case study 6". The application is that that document not be published or made publicly accessible beyond the legal representatives of those parties at the Bar table. Those two non-publication orders deal with matters which will be the subject of evidence today and tomorrow.

 The third is really a tidy-up application in respect of evidence that has already been given. That document or that application is also not contentious. I make those three applications.

COMMISSIONER: Yes, thank you. No objection? 1 2 3 MR HUNTER: We don't wish to be heard, Commissioner, thank 4 you. 5 COMMISSIONER: 6 As I understand it, Ms O'Gorman, the first order is primarily because the informants in that document 7 wish to remain confidential and we've asked the QPS to 8 9 produce a document that they would not normally have wanted published. 10 11 12 MS O'GORMAN: Yes. 13 COMMISSIONER: And the other two documents or the other 14 15 document, rather, that you mentioned secondly is to comply with the provisions of the Domestic and Family Violence 16 17 Protection Act. 18 MS O'GORMAN: Yes, that's so. 19 20 21 COMMISSIONER: And then the final document is in relation to older matters that we've heard previously. 22 23 That's so. 24 MS O'GORMAN: 25 COMMISSIONER: 26 Yes. 27 MS O'GORMAN: Those orders having been made, all that 28 remains for me to do by way of administrative matters is to 29 30 tender documents which will be the subject of evidence Before I do, I might just confirm for the record 31 that my learned friend Mr Hunter and I have had some 32 33 conversations this morning about the potential for other applications that had been flagged with us previously and 34 we've been able to resolve those issues. There's no 35 36 further applications to be made, but I might just get 37 Mr Hunter to confirm that's so. 38 MR HUNTER: That's so. 39 40 41 COMMISSIONER: Thank you. And I should say these 42 non-publication orders will be exhibits G, H and I

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EXHIBIT #G ADMITTED AND MARKED

Thank you.

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**EXHIBIT #H ADMITTED AND MARKED** 

respectively.

#### EXHIBIT #I ADMITTED AND MARKED

MS O'GORMAN: I can turn then to the tendering of the relevant documents that will be the subject of evidence today and tomorrow. They are listed in a document headed "Tender bundle W", and I propose to tender that list of documents rather than a full hard copy of each of them. A full hard copy of each of them has been made available to each of the parties, however.

COMMISSIONER: Okay. So tender bundle W will be exhibit 39.

#### **EXHIBIT #39 ADMITTED AND MARKED**

MS O'GORMAN: Thank you. Two further documents which had already been the subject of evidence but might have been available in both cases I believe only in draft form at the time that evidence was given in respect of them have now been provided in their final form and I'll tender both of those documents. The first is a report under the hand of Mr Tim Prenzler and also Mr Michael Maguire dated 22 August 2022. It's headed, "Models of police oversight and complaints handling processes".

COMMISSIONER: Exhibit 40.

#### EXHIBIT #40 ADMITTED AND MARKED

MS O'GORMAN: And the second is a report prepared by the Institute for Collaborative Race Research dated 25 August 2022. It's titled "Expert report commissioned by the Independent Commission of Inquiry into Queensland Police Services to Domestic and Family Violence".

COMMISSIONER: Exhibit 41. Thank you.

# EXHIBIT #41 ADMITTED AND MARKED

MS O'GORMAN: That deals with all of the matters that need to be tendered at this point in time. It would be appropriate now, subject to anything else that Your Honour needed to address before we started, that I call Katarina Carroll.

## <KATARINA CARROLL, recalled:</pre>

COMMISSIONER: Thank you. Commissioner, can I just remind you you're still under your former oath?

A. Yes. Thank you.

# <EXAMINATION BY MS O'GORMAN, continued:</pre>

MS O'GORMAN: Commissioner Carroll, I want to start by asking you some questions about matters that arose when you gave evidence last time. The first relates to Mr Paul Taylor --

A. Yes.

 Q. -- who was at the time that you gave your evidence on the last occasion a deputy commissioner within the QPS. You'll recall that on that last occasion you gave evidence about a sexist comment that Mr Taylor had made at the commanders conference back in April of this year?

A. Yes.

Q. We heard from you that he was given local management guidance by you on 10 June this year?

A. Yes.

Q. Now, local management resolution or local management guidance, can you just explain to us what that involves?

A. So local management - and I might go back in history a little bit, if you bear with me.

Q. Sure.

A. Some three, four years ago, when I was not in the organisation, the discipline system was reviewed, and the parties that got together was the union, the CCC, the Police Service, and both unions, and a new discipline system commenced in October 19. Local management guidance is a part of that system, and it relates to behaviour that is a one-off, it's remedial, it requires the member to obviously learn from their ways, there's no continuing form of that behaviour, to be apologetic, but it really is to address the issue very, very quickly and address the behaviour very quickly, and that the person learns from that behaviour.

Q. All right. Now you've said that that particular discipline system came into place in October 2019?

A. That's correct.

You became Police Commissioner, didn't you, in about 1 July of 2019? 2 3 Α. Yes. 4 5 All right. So a little bit before this new system 6 came into place? Yes. 7 Α. 8 9 Q. All right. And you've explained that it's a remedial process and it's intended to address the matter quickly? 10 Α. Yes. 11 12 Now, your evidence was, as we've established, 13 that you gave this local management guidance to Mr Taylor 14 on 10 June. Is it the case that it involved you and him 15 having a conversation about the appropriateness of his 16 17 comments? 18 Α. Yes, definitely. 19 All right. It was only you and him in that process? 20 Q. 21 Α. Yes. Yes. 22 Okay. Was the conversation recorded in any way? 23 Q. 24 Α. No. 25 All right. And, as we understand it from documents 26 27 that we've obtained from the QPS since you gave your evidence, that process was limited only to you and him 28 29 having a conversation about the appropriateness or 30 otherwise of the conduct? That's correct. Α. 31 32 33 Now, there are other things that you could have done or could have required him to do at that point in time 34 35 should you have chosen to? 36 Α. Yes. 37 38 Q. That's right, isn't it? Yes. 39 Α. 40 41 Because local management guidance, while it's a

process designed to address a matter quickly and in a remedial way, gives the person who's providing the guidance to their subordinate quite a bit of discretion with respect to any conditions that they can impose? Α. Yes, it does.

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All right. One of the documents that we got provided 1 2 after your last evidence is a briefing note that was 3 provided to you prior to your meeting with Mr Taylor on 10 June 2022, and I'll ask you to locate that, and we can 4 go to it. You'll find it in B5 of your folders? 5 6 Α. Thank you. Yes. Thank you, yes. 7 You've located that document? 8 Q. 9 Α. Yes. 10 All right. And you can see, can you not, that it is a 11 12 briefing note that was provided to you I think at the end of May 2022 but certainly prior to you giving Mr Taylor 13 local management guidance? 14 That's correct. 15 16 17 And that document set out for you, did it not, that Q. 18 there had been something of an investigation done in respect of what it was that Mr Taylor had said at this 19 particular conference? 20 21 Α. That's correct. 22 And this conference was attended by a large number of 23 your senior personnel, wasn't it? 24 Yes. it was. 25 Α. 26 27 The investigation involved a large number of people being spoken to, not only about the comments but about the 28 impact that it had had on them? 29 30 Α. Yes. 31 And you would have seen that the impact or the views 32 33 shared by those who had heard the comments was overwhelmingly negative? 34 35 Α. Yes. 36 37

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- Everyone I'm paraphrasing and summarising here now, but essentially was embarrassed --
- Yes. Α.

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- -- that Mr Taylor had spoken like that? Q.
- Α. Yes.

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- Particularly when he was speaking on behalf of you as 44 45 the Commissioner at that time?
- 46 Α. Yes.

All right. Now, you gave evidence on the last occasion that when you found out about this matter, and indeed when you dealt with the matter by way of local management guidance with Mr Taylor, that you were upset about the fact that Mr Taylor had used that kind of language and engaged in that kind of talk in a formal setting on behalf of you as the Commissioner at a relatively public event? Α. Yes.

Q. I want to go now to the sorts of things that were drawn to your attention as being the steps or processes or conditions that you might consider attaching to the local management guidance process with Mr Taylor?

A. Yes.

- Q. And in that regard could I ask you to turn to page you might find the number up in the top right-hand corner that ends with 0006?
- A. That's correct.

 Q. Okay. All right. So now that it's on the screen perhaps if we just go to the paragraph headed "Precedents", or the paragraphs headed "Precedents? A. Yes.

Q. All right. You can see here that the person who investigated this matter provided this briefing note to you, who was himself I believe a deputy commissioner?

A. Yes.

 Q. All right. Suggested to you that a review of like conduct precedents had identified that an option for consideration in relation to resolving this matter was managerial guidance by a supervising officer?

A. That's correct.

 Q. And you would have been aware that the conduct precedent that was being referred to there of course was the fact that Mr Rohweder had himself been given local management resolution for similar conduct a little while earlier?

43 A.

Q. All right. Now, the Deputy Commissioner who prepared this briefing note for you suggested that you might consider a number of conditions to impose on Mr Taylor in

Yes.

dealing with this matter? 1 2 That's correct, yes. Α. 3 We can see, can't we, that one of them was the 4 Q. 5 imposition of online learning products relevant to the conduct, that is Mr Taylor's conduct, and a period of 6 supervision and monitoring for six months? 7 Yes. 8 Α. 9 Another one was that you could require him to research 10 and prepare a paper? 11 12 Α. Yes. 13 And present that to other supervisors of his 14 Q. 15 learnings? That's correct. Α. 16 17 18 That might consider the code of conduct, impact of behaviour on others, demonstrating insight and 19 understanding of reputational harm? 20 21 Α. Yes. 22 It was proposed that you might consider requiring him 23 to make an apology, either verbal or written, to the 24 members present? 25 Α. Yes. 26 27 And that you might consider an apology, a written 28 apology, on behalf of the QPS quite formally to a judge who 29 30 was present in the room at the time? Yes. Α. 31 32 33 Did you read this document prior to giving Mr Taylor his local management guidance? 34 35 Α. Yes. 36 37 All right. Why was it that you decided ultimately to do nothing other than have a private chat with him and not 38 impose any of the these conditions that were suggested that 39 might have addressed his behaviour? 40 41 Thank you. So at that point in time I was aware of another complaint and --42 43 44 Q. In relation to Mr Taylor?

Yes, that's correct. Quite a serious complaint, and

that was on the 10th. On the 4th of - on 4 June I actually called to look at his contract. When I spoke to Mr Taylor

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about this incident I had already formed a view that I was likely to take other action over this other incident that would be a lot harsher consequences. As a result of that, I also met with my HR manager to look at - when you look at dismissal of contracted officers there's options that you can take, so I asked to look at those options. So, to my mind, I would be addressing this matter and those matters collectively.

Q. All right. Well, that was in June of 2022. You gave your evidence to this Commission on 18 August 2022?
A. Yes.

14 Q. So a little over two months after?

15 A. Yes

- Q. And in that intervening time had you taken any other action in relation to Mr Taylor?
  - A. No, because I honestly believed that that matter would be finalised a lot sooner, was the issue. So that is sometimes always the issue. So it's I honestly believed it'd be done very quickly, because I want it done urgently. In fact, I checked with Ethical Standards Command I think nearly every week to see where it was at. So it was just a matter of timing.

Q. All right. This other matter that you've spoken of was completely unrelated to Mr Taylor's conduct at the commanders conference; correct?

A. Yes.

Q. Okay. After 10 June, when you've given Mr Taylor his LMR --

A. Yes.

- Q. -- time passes week by week where you're checking in to see if there is any resolution of the other matter, and there's not; correct?
- A. That's correct.

Q. And in fact his comments had been made in April 2022, some months again before you gave him his LMR; right?

A. Yes.

Q. Okay. What I'm wondering is why you wouldn't have thought it appropriate, dealing only with the comment that he had made at the commanders conference, to address it by

- requiring him to do any one of these things, given that you didn't know how the other matter was going to resolve and what steps you might be able to take?

  A. I was very confident about the other matters, and in
  - A. I was very confident about the other matters, and in hindsight, yes, I agree, but certainly --

7 Q. Agree about what?

- A. That I could have done that a little bit better. But to my in my mind I had already formed that there were going to be other consequences that --
- Q. Well, when I'm sorry, I didn't mean to cut you off.
  A. No, no, that's it. Thank you.
  - Q. When matters arise conduct arises on behalf of your employees, but particularly those who are at the most senior level of the organisation, isn't it incumbent on you to take swift and appropriate action in respect of every transgression and not wait for a number to pile up to take a global approach to the conduct?
  - A. I honestly believed that the other investigation would be swifter than it was. If I look back in hindsight knowing that, I would have addressed them very, very separately. He was under no illusion as to what I thought about his behaviour. He was extraordinarily remorseful and upset about what he had said, and I agree, I totally agree, that if I didn't have those two matters together literally, as I said, I looked at his contract a couple of days before that I would have dealt with this one incident very, very differently.
  - Q. All right. So is it your evidence that, were you not aware of another complaint matter in respect of your Deputy Commissioner, you might then have considered imposing some of these conditions on him to address his behaviour more seriously?
- A. Yes, yes.
- Q. All right. You gave evidence about this matter on 18 August?
- 41 A. Yes.
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  43 Q. Mr Taylor resigned in fairly sensational circumstances
  44 the next day, 19 August?
  45 A. Yes.
- 47 Q. Did you ask him to resign?

- A. Straight after the hearing we had a quick conversation in my office, and I said to him, "Paul, this is damaging to you and this organisation," and he said, "I should resign," and I said, "I completely agree with that."
  - Q. All right. Had he not been the one to say "I should resign", would you have asked him to resign?
    A. Yes.
- 10 Q. Is that where this conversation was heading? 11 A. Yes, yes, definitely.

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- 13 Q. All right. And he would have known that from 14 the tenor of your conversation? 15 A. Yes, definitely. But also at that stage he had
- A. Yes, definitely. But also at that stage he himself was aware of additional matters because he was interviewed over them.
  - Q. Okay. Now, those additional matters that you keep referring to weren't on 19 August resolved, were they? A. No.
- Q. And in fact they weren't resolved for quite some time after 19 August, were they? A. Yes, yes. Yes, agreed, agreed.
  - Q. All right. So why then were you asking him to resign essentially on 19 August?
  - A. Well, extraordinary damage. I would've loved to have resolved this in June, when I thought that matters would be resolved. It took so much longer than I expected it to take. It came out through the Commission of inquiry. Of course there was massive damage to the organisation as a result. It would be even more damaging if he stayed in the organisation, and that's simply put. It's nice to look back in hindsight, but, simply put, I had already put my mind taking mind to other action that I was going to take.
  - Q. Is it the case then that on 19 August Mr Taylor paid a much higher price for his conduct back in April 2022 than he would have had to do had the matter simply been dealt with appropriately back on 10 June?
  - A. That's difficult to answer because there were other matters at play. It's a difficult one to answer. I'm sorry, it's difficult for me to answer that.

- Q. That's okay. Let's just take a moment. If you want to have a think about that, take your time.
  - A. It may be the case because it was public, but he was going to pay a high price for both matters.

On that point of the possibility that he 6 All right. did pay a higher price because it was public, can I ask you 7 Your briefing note that you received in May of 2022, 8 9 prior to your local management guidance that you gave him in June of 2022, noted that "the issue may receive negative 10 media coverage and has the potential to cause significant 11 12 reputational harm"; do you remember reading that in your briefing note? We can go to it if you can't recall. 13

A. No - sorry, I get so many documents in front of me,

15 so --

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- Q. I'll take you to it. I don't want you to guess.
- A. No, no. No, I'm talking about the briefing note.
  I got briefed by the deputy, but I can't recall whether
  I read that, because I read thousands of documents a week.
  So that I take your point.

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- Q. No, no, I don't want you to take my point. I'll find the reference and ask you to just have a look at it to confirm for yourself. So it's in the same document that you presently have. I don't need this brought up on the visualiser for the moment; thank you. If you go a little higher on the page, Commissioner?
- A. Yes, I can see it. I can see it.

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- Q. You'll see, "For consideration of case manager involved"?
- A. Yes, yes.

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- Q. And you are the case manager?
- A. Yes.

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- Q. In this case?
- 39 A. Yes.

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- Q. That being the case, and given that Mr Taylor was at the time one of your four deputy commissioners, I assume you would have read this briefing note at the time?
- 44 A. Yes.

- 46 Q. All right.
- 47 A. But I can't recall it was this alone was quite a

few pages.

- Q. Yes?
- A. That day I would have been briefed on many other matters. What I'm saying, I can't recall reading that. Sorry, I've just knocked something over. Apologies.

- Q. That's okay.
- A. Yes.

 Q. Well, I'll take you to it. So you can see that heading "For consideration of case manager", and if you go down to the fourth bullet point can you see there that it's drawn to your attention that "this issue may receive negative media coverage and has the potential to cause significant reputational harm"?

A. Yes. Yes.

Q. Can I just see if we can be clear about something here. As I understand it, your evidence is that you don't recall whether or not you read this particular part of the briefing note, and I understand that?

A. Yes.

 Q. I understand you receive a lot of material. It couldn't possibly be the case, though, that it slipped your attention that this conduct by Mr Taylor when he was speaking on your behalf as the Commissioner of Police at a formal conference might attract negative media attention?

A. No, I didn't have to read that. Of course it would and could attract negative media attention.

Q. So my question is then did that concern that the matter might attract negative media attention feed into your consideration about whether you would require Mr Taylor to undertake any of these conditions, including making formal apologies, written or verbal, to people who were in the room and a written apology to the judge who was in the room? Did any of that feed into your consideration that you ultimately would not have required him to engage in any of those things so as not to run the risk of attracting media attention that was adverse at the time?

A. What was in my mind, that I had other issues with worse consequences that will be dealt with very shortly.

Q. All right. You have mentioned that, and, to be fair, we've spent a bit of time talking about that consideration.

- I'm now asking you whether or not the fact that if you asked Mr Taylor to engage in some of these activities it might attract media attention, whether or not that fed into your consideration that you would not require him to do any of those things?
  - A. Sorry, can you just repeat that?

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- Q. I'll ask it in a slightly different way.
- A. Thank you.

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- Q. By deciding that you would simply have a private chat with Mr Taylor on 10 June were you trying to avoid the risk of negative media attention in respect of this matter?
- A. Definitely not. Definitely not. In fact, the action I was intending to take was going to have a lot of media attention, so --

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- Q. But you didn't take that action that you were intending to take at that time?
- A. In relation to this one. So either way there was going to be a lot of media attention.

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All right. All right. Now, we've seen from material that we received after you gave evidence last time that one of the people who was interviewed in respect of the investigation into Mr Taylor's comments at the commanders conference said to one of the investigators by way of a text message, "That's the second senior officers conference in a few months where a senior male officer has made an inappropriate comment in an open forum. What's really bad, if he talks like that at a formal function on behalf of the Commissioner, can you imagine how he speaks to his North Queensland boys club of all senior male officers? How do they talk about women?" Do you remember seeing that I'll give you the reference to it? in the briefing note? Α. Yes. Thank you.

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- Q. I don't need it brought up on the visualiser, thank you, Mr Operator.
  - A. Thank you.

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- Q. You'll find it on the page with the number ending 0002?
- 44 A. Yes.

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Q. And it's in that first paragraph, the latter half of that paragraph?

1 Α. Sorry, 00?

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02, the number ending - yes? And then in the latter half of that top paragraph that you're looking at? Yes.

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- Q. "Member later texted the following"?
- Yes, yes. Thank you. Α. Thanks.

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- That's okay. Do you remember reading that at the 10 Q. time? 11
- 12 Α. Yes.

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- And you can see there that that member and others referred to in this investigation were concerned that, if that's the sort of comment that's being made in a formal setting, how does this particular police officer talk in less formal settings, essentially?
- Yes. Α.

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- And raising the concern about how it is that he might talk about women in particular?
  - Yes. Α.

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- In less formal settings? Q.
- Α. Yes.

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- Do you accept that, had you taken some additional step on 10 June either to require Mr Taylor to undertake some extra learning about respectful behaviour or requiring him to make an apology, that might have gone some way to alleviating the concerns of your senior women who were worried about Mr Taylor's conduct more generally? But also there was going to be - I go back Yes, I do.
- to the point that what was on my mind: there was going to be harsher consequences. So I agree with you, but to my mind I was looking at two matters, and as a result there was going to be harsher consequences. But I agree with you, yes.

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- When you talk about these harsher All right. Q. consequences in respect of this other matter, I understand from things that you're saying that you were contemplating that you might in the future be dismissing him for completely separate behaviour?
- 46 Α. Yes.

1 Is that what you're saying? All right. Bearing that 2 in mind, and bearing in mind the fact that you knew back in June of 2022 that a number of your senior women were upset 3 and offended at the way that Mr Taylor had conducted 4 himself, would it have been more appropriate in the 5 circumstances for you to have required Mr Taylor to issue 6 an apology to the people who were in the room that day, 7 including your senior women, who deserved to feel supported 8 and included and respected? 9 I agree with you. 10 Α. 11 Q. Okay. Let's leave Mr Taylor now. I do want to ask

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vou some questions about Mr Rohweder.

Thank you.

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Mr Rohweder, as we heard when you gave your evidence last time, was at the time an acting chief superintendent? Α. That's correct.

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He, in March of this year, made at the very least an 20 Q. 21 off-colour sexist joke at a senior leaders conference? Α. Yes. 22

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We heard from you that Mr Rohweder was given local management resolution a week or so later? Α. Yes.

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Now, at the time he was applying for promotion to the Chief Superintendent role?

30 Α. Yes.

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Now, for those of us who are not members of the QPS, the Chief Superintendent role is a very senior role within the QPS, is it not?

Yes, it is. Α.

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37 And senior roles within the QPS require, do they not, 38 people to have the utmost integrity? 39

Yes. Α.

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41 To lead by demonstration and modelling of appropriate 42 behaviour?

Yes. 43 Α.

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45 And to engage in good conduct at all times? Q. 46 Α. Yes.

- Now, documents that we've received since you gave 1 2 evidence on the last occasion demonstrate that the 3 promotion panel considering his promotion supported his appointment to that role on 23 June 2022; that's right, 4 5 isn't it? 6 Yes, yes. 7 And you signed off on his promotion on that date? 8 Q. 9 Α. Yes. 10 Now, please tell me if I understand this correctly. 11 Q. 12 The promotion panel, which was comprised of three people, including two senior police officers --13 Α. Yes. 14 15 -- has the role of assessing the applicants who apply 16 17 for that role? 18 Α. Yes. 19 And interviewing each of them who make it onto the 20 21 short list? Yes. 22 Α. 23 And then, in a group way, settling on moderated scores 24 which would place each of the applicants in an order for 25 you to consider for promotion? 26 27 Α. Yes. 28 It's not, however, the role of the promotion panel to 29 30 determine who gets promoted to the position of Chief Superintendent, is it? 31 They make a recommendation, yes. 32 33 Ultimately it was a matter for you to 34 All right. decide as the Commissioner of Police whether to approve his 35 36 promotion or not? 37 Yes. Α. 38 Now, you might recall that your evidence on the 39 last occasion was to the effect that Mr Rohweder was 40 41 remorseful and immediately remorseful about what he said at
- that commanders conference; do you recall giving that evidence?

  A. Yes.

Q. And also you said that you knew that he was remorseful not only for what he had said but for the impact that it

- had had on people? 1 He was.
- 2 Α.

5

6

- We might just go back to that document that you Q. were looking at. It's the briefing note in relation to the investigation in relation to Mr Taylor?
- Yes.

7 8

- 9 Q. So B5 before you. And if you wouldn't mind turning to page - if you can give me a moment, I'll just find the 10 11 page.
- 12 Α. Three.

13

- Q. Page 3, please? 14
- 15 Α. Thank you.

16 17

18

19

- If we could perhaps zoom into the third last dot point and following on that page. So this is the briefing note that you received by the end of May 2022, Commissioner?
  - Α. Yes, yes.

20 21 22

23 24

- Okay. And his promotion, of course, isn't approved by you until the end of June 2022. So this is about a month or so before you promote him?
- Yes. Α.

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Okay. You can see that one of the people who were at Q. the conference - and, as is made clear by the context of what's written here, she was at both conferences, that is the one where Mr Taylor made his sexist comment and the one where Mr Rohweder made his joke; you can see that? Α. Yes, yes. Yes.

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And you can see that she advised the investigator that she was in shock and disappointment - this is in relation to Mr Taylor, of course - and she goes on to say that this should be - and that this should be concerning because Acting Chief Superintendent Ray Rohweder came up to her and said, "Well, if it's okay for Mr Taylor, it's okay for me"? Yes. Α.

40 41 42

It does tend to suggest that any All right. immediately expressed remorse on behalf of Mr Taylor after he made his joke in March --

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COMMISSIONER: Mr Rohweder.

- MS O'GORMAN: Mr Rohweder; I apologise after he had made his remark in March of 2022 had certainly slipped by April when he's telling one of your senior employees at the conference where Mr Taylor made his comment, "Well, if it's all right for him, it's all right for me"?
  - A. Yes. Can I just want to make some broader comments about this, the process in particular. So Mr Rohweder was dealt with by local management resolution by a senior assistant commissioner from a CIC. It was assessed as that, and she chose to deal with it in that matter. That matter comes in as an LMR, which is a separate matter to the promotion. So the promotion is based on, as you indicated, you know, a process, application, referee reports, et cetera. That matter came to me, and, as you indicated, you know, Steve Gollschewski, the Deputy, and the Assistant Commissioner, was on that, to sign off, and the first thing I said to my deputy is, "I do not want to promote this person."

Q. Well, why did you, Police Commissioner?

A. Because I felt constrained by the process that I had in front of me. The matter --

Q. If you could explain that for us?

A. Yes, I will. The matter was dealt with by LMR, so and if you look at LMR it actually fit within the process of LMR. It was a one-off comment. No course of conduct. I spoke to the Assistant Commissioner, who considered that in the past he had called people out for misogynistic comments and sexist behaviour. So it was dealt with in that process, and - and then the separate process that he was meritorious. He had been relieving in that position for two years and actually doing a very good job.

Q. Well, before we get to that question of the second process can I just ask you something about the first process that you mentioned there?

A. Yes.

Q. Because what you've said is that he was dealt with for his comments in March of 2022 by way of that LMR process?

A. Yes.

Q. And, as I understand your evidence just now, you explained that his comments fit within the appropriate bounds of what is or can be dealt with by way of LMR? A. Yes.

- Q. LMR doesn't have to be a final way by which conduct is dealt with, does it? It can be revisited in certain circumstances?
- A. My advice was that it had been dealt with and it can be considered. But in the context of his 35-year career, which I --
- Sorry, we might be at cross-purposes, so if I can just Q. go back. I'm not yet at the point of you considering his What I'm asking is whether or not you thought that, although he had been dealt with by way of LMR, once it's brought to your attention that Mr Rohweder is saying after his LMR was completed, "Well, if it's okay for Mr Taylor, it's okay for me" - whether you gave any consideration to whether the LMR should be revisited?
  - A. I get what you're sorry, I'm just thinking.

- Q. Of course.
- A. The dates I wouldn't have realised what dates it was. So it might have been an oversight, you know, when that was said. So I didn't go back because it just didn't click what dates it was. But in my mind the LMR had dealt with the issue.

Q. Okay.

27 A. Yes. That's all that issue would be, yes.

Q. All right. So as of the end of May this year when you received this briefing note -- A. Yes.

- Q. -- and you were advised that Mr Rohweder had said to another senior police officer, "Well, if it's okay for Mr Taylor, it's okay for me," you didn't then turn your mind to whether or not you should revisit his LMR?
- A. No, I didn't turn my mind. It just didn't click what date it was. You know, I would've turned my mind to it if someone said, "This is serious. Look what he's done and look when he's done it." That would have been different. In the context of everything else I have to deal with,

I wouldn't have - I just wouldn't have thought about that.

43 Yes.

Q. Okay. All right. Were you aware - when you were asked to sign off on his promotion in June of 2022, were you aware that Mr Rohweder had subsequently demonstrated a

- lack of remorse for his earlier conduct? 1 2 I was aware he made the comment. I just - its' -3 I can't remember what date. Yes. That's the issue. 4 5
  - I'm not asking if you can recall what All right. particular day. Yes.

7 Α.

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- Q. I'll ask again. I'm asking: as of the end of June, when you promote Mr Rohweder to Chief Superintendent, were you aware at that time that Mr Rohweder had made this comment that, "If it's okay for Mr Taylor, it's okay for me"?
- I can recall I can recall I was aware at some stage. I just can't remember when.

15 16 17

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- Now, you spoke before about the promotion All right. process, and you explained that he was, that is Mr Rohweder was, otherwise meritorious in respect of the process; do you recall saying that?
- Yes, yes. Α.

21 22 23

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Now, merit comprises a number of matters, does it not, including integrity and good conduct? Yes. Α.

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- And so was not the fact that he had made this sexist Q. joke at the senior leaders conference and subsequently expressed the view that it was okay for him to do so something that ought to have been taken into account by you in considering whether he had the necessary integrity and had engaged in the necessary good conduct to be promoted by you to Chief Superintendent?
- 33 34 As I said to you, I looked at the LMR and the matter had been dealt with, that process, and looked at the 35 36 promotion process, did not want to promote him - did not 37 want to promote him - and discussed this with the deputy, 38 and he - and in fact the deputy said to me, "But you know 39 if he appeals this he is more than likely to be
- successful," in the context of the fact that it had been 40 41 dealt with and in the context of the fact of his 35-year
- 42 career, where we have not seen this behaviour before. I thought - I thought about not promoting him. 43
- I was of the view that he would be successful, and in fact 44
- subsequently got legal advice that confirms my view, and 45 46 I cannot do things on the whim that I might be successful.
- 47 I've done, you know, many matters before that I seek

Crown Law advice and take them forward, and it's 1 2 unsuccessful and then I am further bound by those 3 decisions. So these decisions are very difficult to make and always try to get the decision right. 4 5 6 All right. As I understand the material that's been provided to us in respect of the panel assessment of 7 Mr Rohweder, there were only two points ultimately that 8 separated him and the first runner-up? 9 Α. Yes. 10 11 12 Q. For the position? 13 Α. Yes. 14 15 Q. That's a close-run race, isn't it, on any view of it? Yes, it is. Yes. 16 Α. 17 18 Q. Was it not appropriate or did you not consider it appropriate in circumstances where the end result by the 19 panel was that it was a close-run thing between the first 20 21 and second people recommended for the role that taking this into account and particularly Mr Rohweder's view that the 22 sort of sexist joke that he had made was simply okay, would 23 that not have appropriately tipped the balance? 24 I'm not going to interfere with their process. 25 completely independent of me --26 27 28 Well, can I just stop you there. Their process is 29 their process? 30 Α. Yes. 31 We've established that you establish a panel so that 32 33 they can assess the applicants and recommend to you the person who might be promoted; correct? 34 35 Α. Yes. 36 37 But they also recommend to you a first runner-up and a 38 second runner-up, who can be considered by you for promotion to that role? 39 Yes. 40 Α. 41 42 And that's where their process ends, isn't it? All they do is recommend to you? 43 Yes. 44 Α. 45

that there was only two points separating Mr Rohweder and

My question is: in those circumstances, where you knew

46

- the first runner-up, why it wasn't the case that you thought it would be appropriate, bearing in mind what you knew about Mr Rohweder's sexist attitude, that perhaps the second runner-up might be preferable, given that it seems Mr Rohweder had some doubts about his integrity and his good conduct?
- A. It's not appropriate for me to change whether someone gets the job or not when the recommendation, he is number 1.
- 10
  11 Q. So do I understand it from that that you consider
  12 yourself bound by the recommendation made by a promotion
  13 panel to you, do you?
  - A. Yes, I am, because they did the panel. And, as I said, I was extraordinarily constrained by what was before me. I would rather not have promoted him, and I was of the view, and I would say correctly so, that if I did not he would be successful in appealing that decision.
  - Q. Should your assessment, whether on advice from your Deputy Commissioner or Crown Law or elsewhere, about whether or not you would win or lose if there was a subsequent industrial challenge made to your promotion decision be something that sways your decision one way or the other, or should you be approaching the task of deciding who to promote solely with the view of who is the most appropriate person to promote and deal with any consequences that may follow?
  - A. I believe in those circumstances that I should have more discretion in terms of making those decisions, and in fact if the matter had not been dealt with by LMR, and this was obviously completely separate to when I was involved, if it had been dealt with differently, one of the sanctions could be, you know, a disqualifying period to apply for a promotion or a demotion. So there's a lot more sanctions that could be applied. So the LMR was obviously used in this instance, and I was bound by the fact that it was. But if it was dealt with differently in the first place I could make different decisions.
  - Q. I'll just see if I understand what you're saying about that. You're aware, I take it, that the Police Service Administration Act makes it your responsibility to decide who is promoted to the role of Chief Superintendent; you understand that that's your job?
  - A. Yes, yes. Yes.

Q. All right. And that the Act provides that appointment to a police officer position must be done on the basis of merit?

A. Yes.

Q. And that the Act defines "merit" to include integrity, diligence and good conduct of an officer?

A. Yes.

- Q. And in those circumstances I'm wondering whether you consider that you were able to take into account Mr Rohweder's joke and Mr Rohweder's attitude that it was okay to talk like that in considering whether he had the necessary integrity and good conduct to be promoted to his position?
  - A. Whilst I would like that, the issue I have is the matter had been dealt with, and in terms of procedural fairness and natural justice this is why I feel that I would be unsuccessful in any subsequent review or appeal by that member.

Q. The LMR had been completed a week or so after Mr Rohweder made the joke; that is, in March of 2022? A. Sorry, the LMR?

Q. Had been given to Mr Rohweder at the end of March 2022?

A. Yes, that would be correct, yes.

Q. All right. And you remember that that LMR, like the one for Mr Taylor, didn't have any conditions attached to it; it was completed upon the completion of the private chat between him and the person who administered the LMR to him?

A. Yes, I knew there was LMR, but I didn't know what the chat was or what took place between those two people. Yes.

Q. Okay. That process then was complete by the end of March; correct?

A. Yes.

Q. Okay. Mr Rohweder was saying at the conference at which Mr Taylor made his comments - and this is in April, so after the LMR is completed - it's at that point in time that Mr Rohweder is saying, "Well, if it's okay for Mr Taylor, it's okay for me"?

47 A. Yes.

 Q. All right. Did you think that you could take that expression of his attitude into account in deciding whether or not he had the necessary integrity and good conduct to be a chief superintendent?

 A. But, to my earlier point, I don't know when he said that. That's to my earlier point.

Q. Well, it was said at the conference that Mr Taylor made his comments at?

A. Yes.

Q. And Mr Taylor's comments were made in April of 2022? A. But I - I - Mr Taylor's matter - I read this on the day that I actually spoke to him or was briefed on it. I just don't know when he said that. So in an ideal world, yes, we would have gone back and revisited that. But what I was dealing with was the LMR and the promotion report, the merit based promotion report. That's what I was dealing with at the time.

Q. All right. So if you read this briefing note on the day that you gave Mr Taylor his LMR - we know that the day that you gave Mr Taylor his LMR was 10 June 2022?

A. Yes.

Q. So on 10 June 2022 you were aware that Mr Rohweder, having already been given LMR, now considers that it's okay for him to talk in that way, and you don't promote him until 23 June 2022?

A. That was to my point. Like, I normally get briefed on this. I can't - and that's why I couldn't remember whether I was briefed or I read it. Like, literally I can't, because I have so many documents come in front of me. So a lot of times I will get briefed or I will quickly read it. So that - that was my point later. I cannot remember. I know it was said to me, it was mentioned to me. But, when I went and dealt with his LMR and his promotion, I can't recall this is what I'm saying. If I could, it would have spiked my attention to do something about it. So when I promoted him, which I did not want to do, I was

Q. Okay. So I'm not sure I'm completely following along. Is it your evidence that when you promoted Mr Rohweder on 23 June you knew that he had made a sexist joke in March and you knew that he had been given LMR in March, but you

dealing with those two, the LMR and the selection report.

- didn't know that he had subsequently said that sort of 1 2 conduct was okay?
  - Α. No, that's correct.

6

- All right. Q.
- So I just it was mentioned to me or I read it, but I don't know when is the issue. I don't know when.

7 8 9

10

- Well, I just want to understand your evidence on this Q. point.
- Yes. 11 Α.

12

- Did you or did you not know on 23 June when you 13 promoted Mr Rohweder that he had expressed the view that 14 the joke that he had made in March was in fact okay? 15 16
  - No, not at that point, yes. Yes.

17 18

- Q. All right. All right. Now I understand.
- Yes. Α.

20

19

- 21 Q. So you didn't know about that on 23 June?
- 22 Α.

23 24

- Q. It's something that you've learnt about since his promotion?
- Since, yes. Α.

26 27 28

25

I see. Q.

- But it it could be around about the it was around about the same time because I would have thought about it It is in a document, but I often get in promoting him. briefed on documents, and I can't recall that. it was front of mind, and even if Steve Gollschewski said to me, "You've got to be aware of this one as well," it
- would have been dealt with differently. But what I was --

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- 37 I don't understand any of that, I'm sorry. Are you 38 saying that if someone had told you that Mr Rohweder thought it was okay then you wouldn't have promoted him? 39 We could go and revisit the LMR is what I'm saying. 40
- 41 But I didn't know at the time of making that decision about
- 42 So what I was - all I - I was dealing with a promotion and I was dealing with the fact that he had 43
- already been dealt with by LMR for his comments. 44 45 what I was dealing with.

46 47

Q. All right. It might be my lack of understanding and

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perhaps we should just move on.
 1
 2
 3
         COMMISSIONER:
                         Let's not just for a second. Can you just
         go to [COI.105.0001]?
 4
 5
              Sorry, Your Honour, COI?
 6
         COMMISSIONER:
                         105.0001.
 7
              Yes.
 8
         Α.
 9
         COMMISSIONER:
                         Which is the third page of Mr Rohweder's
10
         application.
                       It might be the fourth page, sorry.
11
12
              Sorry, his application?
13
         COMMISSIONER:
                         His application.
                                            0004. sorrv.
14
15
                      It's B6 in the Commissioner's material.
         MR HUNTER:
16
17
18
         COMMISSIONER:
                         B6 in your material, apparently?
19
              Sorry, bear with me.
20
21
         COMMISSIONER:
                         And go to 04.
              Yes.
22
         Α.
23
         COMMISSIONER:
24
                         Now, selection criteria 1, "must be a
         standard of personal integrity as required by
25
         the Commissioner of Police"; correct?
26
27
              Yes, yes.
         Α.
28
29
         COMMISSIONER:
                         So what is that standard of personal
30
         integrity?
              That they are a good person, that they abide by our
31
32
         values, et cetera, yes.
33
                         Okay. And then all you have to do to
34
         COMMISSIONER:
         satisfy that is say, "I have a standard of personal
35
36
         integrity which meets this criteria"; is that it?
37
              That's it, Your Honour.
         Α.
38
         COMMISSIONER:
                         Shouldn't that be a more important and
39
         fulsome discussion of how you meet that criteria?
40
              It should be definitely, I think, at the panel level.
41
         It currently isn't. It's assessed against locality brief,
42
         the various criteria in the application, the vetting.
43
         when it came to me in that - that he's been promoted here,
44
45
         or most meritorious, he's been dealt with here.
46
47
         COMMISSIONER:
                               Okay. I'm just talking about
                         Yes.
```

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generally.
 1
 2
         A. Yes.
 3
         COMMISSIONER:
                         That doesn't seem to be much in addressing
 4
 5
         that selection criteria, does it?
 6
              No, it's just one line, you're correct.
 7
                         Okay. And the police administration act
 8
         COMMISSIONER:
 9
         says that integrity is an important part of promotion?
10
         A. Yes, it is.
11
12
         COMMISSIONER:
                         And the more senior you are the more
         important it is; correct?
13
         Α.
              Yes.
14
15
         COMMISSIONER:
                                 So can we go from there to B7, which
16
                         Okay.
         is this - the document you would have received about him
17
18
         being the number one candidate?
              Yes, Your Honour.
19
         Α.
20
21
         COMMISSIONER:
                         So that's [COI. - yes, that's it -
         182.0001]. And can we go over to 0011?
22
              0011?
         Α.
23
24
         COMMISSIONER:
                         Page 11.
25
                          Yes.
26
              Thank you.
27
         COMMISSIONER:
28
                         Which is where he gets his rating, 86?
29
         Α.
              Yes.
30
         COMMISSIONER:
                         And that he did a good interview and he was
31
         second in the written application?
32
33
         Α.
              Yes.
34
35
         COMMISSIONER:
                         Is that right? Now, this report was done
36
         by Deputy Commissioner Gollschewski?
37
              That's correct.
         Α.
38
         COMMISSIONER:
                         Deputy Commissioner Gollschewski also did
39
         the report on Paul Taylor?
40
41
              He was the Acting Commissioner at the time, yes.
42
         COMMISSIONER:
                         He did the executive briefing note to you?
43
44
         Α.
              Yes.
45
46
         COMMISSIONER:
                         And had the various options that
47
         Ms O'Gorman pointed out to you; yes?
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1 Α. Yes. 2 3 COMMISSIONER: Okay. So then if we go to the last page at So, even if you didn't know on the day, he knew 4 that Rohweder had said, "If it's good enough for Taylor, 5 it's good enough for me"? Gollschewski would have known 6 because he wrote that? 7 Α. Yes 8 9 COMMISSIONER: Yes? So --10 I've got to clarify that. I don't know if he wrote 11 that or it was done at Ethical Standards and given to him. 12 13 COMMISSIONER: He signed the document --14 15 Yes. Thank you. 16 17 COMMISSIONER: -- so presumably he read it at least. 18 he says, "There are no integrity issues that the panel is aware of to be considered in this instance regarding the 19 nominated applicant"; that's the second last line? 20 21 Α. That's correct. 22 23 COMMISSIONER: Now, that's not actually accurate, is it, 24 because one of the panel members was from Ethical Standards? 25 That's correct, Your Honour. 26 Α. 27 COMMISSIONER: And Gollschewski obviously knew as well 28 about what he had said and his attitude thereafter? 29 30 I can't speak on his behalf. He may have. 31 Well, he signed a document where --32 COMMISSIONER: 33 Yes, he did sign the document, yes, your Honour. 34 35 COMMISSIONER: -- that statement was contained therein? 36 Yes, yes. He's - yes. 37 38 COMMISSIONER: Yes. So does that give you concern, because that obviously is an integrity issue? 39 The whole process gives me concern, Your Honour. 40 41 whole process around LMR gives me concern. 42 COMMISSIONER: 43 Yes. 44 LMR - when we - when the organisation started using LMR - is - it's there for a good reason. You know, it's 45 46 there for little minor errors, you know, minor issues. It's there for that right reason of corrective behaviour, 47

guidance, education. It gets dealt with very, very quickly. The problem is it's being applied to issues that I think it should not be applied to. So, if this was a discipline process that was applied to this, there would be different outcomes, in my view, you know, different sanctions.

COMMISSIONER: So it's your view it's been applied too liberally? LMRs?

A. I beg your pardon?

 COMMISSIONER: LMRs are being applied too liberally? LMRs - and when I look at the other documentation that I got, LMRs are being applied inappropriately, they're being applied across the state inconsistently, and it's also the oversight of them is very difficult because at the moment it is a manual system, you know, to look into what the issues are. To exacerbate that, there has been very little training in the last three years, particularly in how that should be utilised. So you have a very inconsistent system across the state that I believe is used inappropriately for matters that are more serious. LMR - from the very beginning when you think about new legislation, it had a very good reason, you know, and we know the evidence, you know, clearly can show that - where it should be used. But I think, like new evidence, this is one of the unintended consequences - like new legislation, sorry - of what has occurred with LMR.

COMMISSIONER: Yes, because from what you've said it should be really applied to people with good record?

A. Good record, one-off --

COMMISSIONER: And as a one-off sort of thing?

A. A genuine mistake, a minor matter, and we have good evidence where LMRs have been applied like that and people definitely learn from them, and that's the reason for it, and I think --

COMMISSIONER: We are seeing it applied again and again and again to one officer, for example?

A. Yes. That's inappropriate. It should never be applied twice, three, four times, and it should never be

applied twice, three, four times, and it should never be applied to what I consider are serious matters. It was not brought in for that purpose. And it's interesting, though, because when you look at the policy in the legislation, yes, you could actually apply it to almost anything. But

in order to deal with it better there should be like a framework that automatically says, "These matters should not be dealt with in LMR," or better describe what should be dealt with in LMR, is the issue.

COMMISSIONER: All right. Sorry, Ms O'Gorman, I interrupted you.

MS O'GORMAN: I just have a couple more questions in respect of Mr Rohweder, and then I can move onto a new topic perhaps after the morning break then. Police Commissioner, you have said that you didn't know when you promoted Mr Rohweder on 23 June that he had been expressing the view that what he had said was okay?

A. Yes.

Q. Do you accept that there's been a fall down in the briefing system in circumstances where you've ultimately promoted someone to Chief Superintendent without knowing that the sort of attitude that he expressed in the senior leaders conference was in fact an ongoing attitude and not just a one-off?

A. Yes, definitely, yes.

Q. All right. In those circumstances, do you accept that this particular incident, that is the promotion of Mr Rohweder to Chief Superintendent, might cause your members to consider that the QPS tolerates sexism and misogyny, including at its highest level?

A. Yes, and that's the damaging outcome of that.

 Q. All right. And do you accept that it might not only be members of the QPS who were left with that view but members of the public who might have known about the matter who would have been left with that view?

A. If I was a member of the public I would have that

Q. All right. Just before we leave that topic, then, someone who did send in a submission to us, one of your members, said this: "The current issue with the Chief Superintendent Rohweder is very interesting. I know that if it was a more junior officer who said that comment in a public forum it would be a full investigation straight up and I daresay it would move to discipline

hearing pretty quick. The question must be raised, though, who authorised for Rohweder to be given local management

view, yes.

- resolution. It would be someone of a higher rank than him. This is where the culture of sweeping things under the carpet and protecting senior officers from discipline matters is highlighted. It does not look good for this to happen in front of junior officers." Do you accept that that observation has some merit; that is, that one of the particularly damaging consequences of what has occurred is that it might have led particularly your junior members to either think that the conduct was okay or to be left with that very unpleasant taste in the mouth that the QPS is prepared to sweep things under the carpet when it applies to senior officers?
- A. So when I have matters against a senior executive I am very, very swift in, you know, investigating them. I can understand why they think that, but you will see from other examples that you will be put that you will put to me that LMR has not just been inappropriately, what I feel, applied to senior members; it's been inappropriately applied to other instances that involves junior members as well.
- Q. So I'll just go back to my question, and I'll put it into two steps, because it was unfair of me to jumble it together like that. My first question is whether or not one of the particularly damaging consequences of this incident is that there is a risk that your junior officers, looking at how Mr Rohweder had conducted himself and his subsequent promotion, might think that that sort of thing is okay, that it will be tolerated and may even allow them to be promoted?
- A. Yes, that is the risk.
- All right. And do you accept that there's also a risk arising out of all of this that some of your junior officers will be left with that unpleasant taste in the mouth that when this sort of thing is engaged in by senior officers it might be swept under the carpet so as not to embarrass either the senior officer or the QPS? It wasn't swept under the carpet. It was a bad So it certainly The whole organisation saw it. wasn't swept under the carpet. If I was a junior officer seeing that, I'd say, "You've got to be joking." that's why I go back to my point that I did not want to promote this person and I felt constrained. So it was - if anything, it was outed and there was more damage as a

result.

- Well, except for Mr Rohweder, who was promoted to 1 2 Chief Superintendent? 3
  - Α. Yes.

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Those are all of the questions that I have All right. in respect of Mr Taylor and Mr Rohweder. I want to move next to the rather large topic of sexism and misogyny more broadly in the QPS. I'm wondering, given the time, whether it might be appropriate to take the morning break before I embark on that topic?

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> COMMISSIONER: Yes.

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MS O'GORMAN: Thank you.

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COMMISSIONER: We'll just adjourn for 10 minutes.

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## SHORT ADJOURNMENT

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COMMISSIONER: Yes, Ms O'Gorman.

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MS O'GORMAN: Commissioner, you might have heard me mention earlier this morning that after you gave evidence on the last occasion many of your members have written to us, including about issues related to sexism and misogyny within the QPS; you're aware of that?

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Α. Yes. Yes, I am.

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And many of those submissions haven't been provided to you because there have been requests that they be kept confidential.

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Α. Yes.

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What I want to do then to put some of my All right. following questions in context is to bring up a summary of what those submissions has said about some of those cultural issues, and in that regard could we have A2 placed on the visualiser, please. So at the time this document was put together, and this is a document that's been compiled by the Commission of Inquiry, not by the QPS? Α. Yes.

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There had been 202 submissions received by the Q. members, QPS members, who had written to the Commission of Inquiry, and as you can see from there 90 per cent of the submissions that we received spoke of there being a negative police culture in relation to domestic and family

- violence, sexism, misogyny or racism; can you see that there?
  - A. Yes, I can, yes.

- Q. All right. Two per cent of the submissions were neutral and six per cent related to other matters; that is, they weren't writing to us about cultural issues. As you can see, two per cent of them spoke in positive terms about cultural issues at the QPS. Can I ask you this: does that surprise you, that there would be a cohort of your members who consider that there are issues with respect to negative cultural attitudes relating to sexism and misogyny, racism, and domestic violence?
- A. I would expect that the people that wrote in, they would be negative because they're going to tell you stories, you know, that are in the QPS that are negative. I would prefer that 180 of these were positive, but unfortunately they're not. I know that there are these issues in the QPS. I have conceded that. But that's what reform is about and that's what my intention is.

- Q. Okay.
- A. So I would prefer that it was the other way, but I acknowledge the submissions you got are largely negative.

Q. All right. We, that is the Commission of Inquiry, then requested that on the back of these submissions that the QPS provide us with data in respect of the last two years worth of complaints relating to threatening, harassing or bullying behaviour, including in respect of sexism, misogyny, homophobic behaviour or racism, and you would be aware that the QPS has provided us with data in relation to the number of complaints that have been made in that regard?

A. Yes, yes.

 Q. Could I ask you to go to A3 in your folder?

A. That's correct, yes; I've got it, thank you.

Q. And that's also been brought up on the screen. What's on the screen is a summary of the data that the QPS provided to the Commission of Inquiry in relation to all of those sorts of complaints. Now, I want to make it clear that the number of complaints that have been made do not relate specifically and only, rather solely, to sexism and misogyny, homophobia and racism because they are subsets of the threatening, bullying and harassing behaviour that we

requested data in respect of; you can see that?
A. Yes.

- Q. Okay. It is difficult to tell from the raw data whether conduct which is, say, described as threatening within the material provided to us might also have a sexist connotation to it. Do you accept that there is a difficulty in trying to go through all of the complaints to determine whether or not, say, conduct with is threatening might in fact also involve sexist conduct?
- A. It is difficult, but I did get my team to try and break down the data as much as they can because for me that was very important.

 Q. Of course. The difficulty is that you only get so far, don't you, because, although in the data there's a column which might help you identify the allegation type and you might find that it's described as being threatening, nonetheless, when you open up the particular file in many cases you find that it's not simply threatening conduct, it's actually threatening conduct in the context of sexist behaviour?

A. Yes.

- Q. And that makes it hard to determine which complaint falls into which category; correct?
- A. In some instances. In others it may not. But they are allegations. So when you get a set of allegations you're always going to have that issue to some extent.

Q. All right. Now, just having a look at this data we can see that in those two financial years between 30 June 2020 and 30 June 2022 there were 16,000 - sorry, 1,600 - I'll start again - 1,676 allegations made against 738 separate QPS members?

- Q. Okay. And, again just to be clear, not all of those allegations will involve allegations of sexist, misogynist or racist behaviour but we know from going through the data that much of it does?
- A. So I have been through the data. So I got my team to break down the data. To your point, sometimes it's difficult, you know, to separate the two.

46 Q. Yes.

Α.

Yes.

A. But certainly, if you bear with me, the unprofessional

conduct is 540; failure of duty, 284; misuse of authority, 1 268; excessive use of force, 134; discriminatory sexual 2 3 harassment; 99; sexual offence, 17; sexualised, 172; racism, 64; misogynistic, 23; and homophobic, four. 4 5 it was incredibly important that I do break down the data because having so many categories put together is very, 6 very difficult to get a sense of what's happening amongst 7 all of those allegations. 8

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- Q. And when you say you broke down that data have you arrived at numbers in respect of those categories by determining that in the "allegation type" column those number are identified?
- A. Yes, that's I understand how Ethical Standards would have done it; yes.

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22 23 Q. So it's not your understanding that that involves a full assessment of all of the descriptions of the allegations to determine whether or not something which might be categorised as discriminatory behaviour in fact when you look at it involves something which has a racist or a sexist undertone to it; that level of analysis hasn't been done?

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- Q. I'm being told by your counsel that that level of analysis has been done.
- A. Has been done, yes.

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- Q. Someone at Ethical Standards has gone through and read the description of each of those matters?
  - A. Of all of them, yes.

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Q. To decide whether or not they involved sexist, misogynist or racist conduct?

Okay, I believe it has been - - -

A. I understand; that's correct, yes.

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- Q. Okay. Well, I might ask that perhaps that document that breaks those down could be provided to us at some point after your evidence today?
- A. Thank you.

- Q. What we can see from this general summary of the data is that complaints are made against subject members all the way through the ranks, and in these particular years it included an allegation in respect of your
- deputy commissioner; I think that might have been a

reference to Mr Taylor? 1 2

Yes. Α.

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Q. Can you see that from the box on the right-hand side? That's correct, yes. Α.

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Q. We can see, can't we, that there are some allegations that are made against your unsworn members. That's the columns on the right-hand side of that box. But they're very small numbers by comparison to the allegations that are made against sworn members of the QPS? Α.

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- And there are a number of allegations that were made Q. against commissioned officers, but more were made against non-commissioned officers, which would stand to reason given the higher proportion of non-commissioned officers within the QPS?
- And the only other thing I think it's Yes. important to know how many - and I don't know, but it would be important to know how many AO8s you have or how many staff you have, because staff do make up 5,000 of the seventeen and a-half thousand workforce. So I just wanted to add that in there so it gives it more context.

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Q. Okay.

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COMMISSIONER: Sorry, 5,000 unsworn staff? Α. Yes.

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MS O'GORMAN: In any event, the numbers of allegations made against the unsworn staff are very low compared to those against sworn officers; correct? Yes. Α.

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All right. What this summary also tells us is that the allegations relate to conduct complained of right across the organisation. So we can see that there are complaints made against officers who are located in each of

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the portfolios shown on the picture? Not right across. There's many areas that have no complaints, and what concerns me about it, it is

42 allegations and I'll give you an example. 43 44 some of the complaints, and there was particularly a

complaint in a person for Policy and Performance, and you

46 will see that in the Strategy and Corporate Services, the 47 left aisle, you know, all the way down to Legislation, out

I delved into

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of interest to see what - - -
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         COMMISSIONER:
                         Sorry, which column is that? Strategy and
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         Corporate Services, yes.
                    And, Your Honour, if you just go down to the
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         left of that.
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         COMMISSIONER:
                         Policy and Performance Legislation, yes,
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         I can see that.
              So there was a complaint against a very senior female,
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         which I was surprised at, but no further action was taken.
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         So if I was to just go to that column then that would be 00
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         and that would be green. So I am concerned about the data
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         in that vein. If you also then look at Brisbane region
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         where it highlights amber and red, and for me if I look at
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         Working for Queensland survey results amber and red would
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         be, you know, you need to have concerns about those areas.
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         But North Brisbane region has 1,500 members and
         South Brisbane region also has 1,500 members.
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                                                         So I feel
         there just needs to be more context to the data to better
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21
         understand it.
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         MS O'GORMAN:
                        Well, this is just a summary of - - -
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              Yes, and I take that point.
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              - - - a huge amount of data that your organisation has
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27
         provided us with.
              Yes, thank you. Yes
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         COMMISSIONER:
                         Sorry, 1,500 in North Brisbane?
              Yes, and similarly South Brisbane.
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         COMMISSIONER:
                         So that's 10 per cent.
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              Allegations, Your Honour, so over a two-year period,
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         yes.
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         MS O'GORMAN:
                        That would be the total number of
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         allegations, but there's only 122 in the North Brisbane
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         district.
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         MR HUNTER:
                      That's allegations.
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         COMMISSIONER:
                         122 allegations.
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         MS O'GORMAN:
                        Allegations made against 72 subject
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         officers.
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COMMISSIONER: 72 officers.

MS O'GORMAN: That's so.

COMMISSIONER: So more than 5 per cent; is that right? My maths isn't great.

MR HUNTER: 4.8 per cent, Commissioner.

MS O'GORMAN: One thing I wanted to ask you about the prevalence of these allegations across the portfolios is see if you would agree with the proposition, and I take it from things that you have already said in advance of my question that you would, that the allegations are really concentrated in areas where there are more sworn officers than unsworn staff; you'd agree with that, I take it?

A. Sorry, I'm just looking at it. The only reason being is Crime and Intelligence Command is mostly sworn officers.

- Q. Yes.
- A. Ethical Standards is mostly sworn officers. See, I've just got to be careful about that because some of these areas Crime and Corruption, mostly sworn officers. Ops Support Command, mostly sworn officers. So to a point.

Q. Yes.

To a point.

Α.

Q. All right. Now, as you've heard, we did receive a large number of submissions.

A. Yes.

 Q. Many of which told us about particular allegations related to sexism and misogyny and conduct engaged in by your members in recent years. In each of the cases that I'm going to take you to this morning we have been able to obtain data from the QPS that verifies that those matters that we were told about in submissions did in fact occur, and I wanted to take you to some of them now to have a look at the conduct that occurred and the outcome that arose in each case and explore with you the appropriateness of the outcome in those cases.

Can I start with one example which was finalised in 2020. In that regard we might go to document E2?

A. Thank you.

In that particular case there was a senior constable at a particular station who was being managed by his female officer in charge in respect of poor workplace behaviour and conduct. He applied for a relieving position and she refused to grant it to him, given his workplace conduct. You'll see from that summary, if we zoom in on the italicised section there, that that police officer then in the presence of four or five other officers at the station said in respect of the female officer in charge:

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She is nothing but a cunt, and if she doesn't give me a relieving role, I am going to punch her in the cunt.

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Can you see that?

Yes.

Yes.

Α.

Α.

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All right. Now, the material demonstrates that one of the officers who heard that was concerned not only that the officer would speak like that about the officer in charge but that it might actually pose a risk to her safety; do vou see that?

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And he raised that with the officer in charge? Q.

Α. Yes.

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The officer in charge then made a complaint about the matter to Ethical Standards Command. The matter was investigated and it was found that the conduct had occurred and that it did in fact constitute a threat against the female officer in charge; do you see that? Α. Yes.

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Now, there's a couple of things about this particular conduct, isn't there? Firstly, it's extremely insubordinate for a senior constable to speak that way about a superior officer, in particular the officer in charge of the station?

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Yes. Yes, definitely.

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It's also deeply sexist and misogynist sort of language to be using about someone in that position or about any woman for that matter?

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45 And also I think there's an element of violence Yes. to it as well.

- Q. Certainly Ethical Standards Command found so?
  - A. Yes.

Q. The matter was dealt with, we discovered, by way of local management resolution. Now, you explained to us earlier that local management resolution can be appropriate in circumstances where you want a quick resolution to a matter which might involve a legitimate error or a minor transgression?

10 A. Yes.

- Q. In this particular case when we looked a little closer we saw that the local management resolution required the senior constable to make a written apology to the officer in charge; can you see that?
- A. Yes, I can, thank you.

- Q. All right. In fact he sent a written apology to her on 14 September 2020. It was nearly two years after he had made the comments.
- A. Yes.

- Q. All right. Firstly, I imagine you would accept it was probably deeply unsatisfactory for that officer in charge to receive a forced written apology from a senior constable nearly two years after he had spoken about her like that?

  A. Completely inappropriate.

- Q. All right. Secondly, would you accept that dealing with the matter by way of LMR in those circumstances was insufficient?
- A. Completely inappropriate.

- Q. It doesn't appear from the file that we've been provided with that anything was said by someone in a position of leadership at the station about the appropriateness or otherwise of the comment. In the circumstances, could there have been some utility in a senior manager saying at the station that that sort of conduct was condoned by the organisation, would not be tolerated and could not occur again?
- A. Yes. When I look at this, every aspect of it has been inappropriately dealt with.

Q. All right. Could we go, please, to document B14. In that particular case that we've just been to, Commissioner, the female officer in charge did herself make a complaint

to Ethical Standards Command, and you gave evidence on the last occasion, I'm paraphrasing here - - - A. Yes.

- Q. But I took it that you are confident to an extent that you understand the extent of sexism and misogyny in the QPS because you look at the fact that 30 per cent of complaints against police are made by police and from that you say that information shows you that people are willing to speak out?
- A. Yes, yes. Yes. To an extent I think I I would have to recall the exact words.

- Q. I don't think you said "to an extent", but we can revisit that.
  - A. Yes.

- Q. That's what I wanted to spend some time looking at now.
- A. Yes.

Q. One of the very strong things that came through in the submissions and the conversations we've had with your members is that there is a pervasive fear amongst your members that they can't speak out for fear of reprisal, including reprisal by the organisation against people who do speak out. If you have a look at this document, it sets out of those 202 submissions that the Commission had received at the time this document was put together how many people asked for their matter to be kept confidential? A. Yes.

Q. You can see that 66 per cent either sent in their submission anonymously or requested confidentiality?

A. Yes.

- Q. Only 8 per cent said that their submission was not confidential?
  - A. Yes.

- Q. And 26 per cent didn't specify in the submission whether they wanted it to be confidential or not; do you see that?
- 44 A. Yes.

Q. Can we go to document B15, please. I'm just going to put up there for you to have a look at some of the terms in

which the requests for confidentiality were made. We can 1 see that, for example, one person wrote and said: 2 3 It's my intention at this time to remain 4 anonymous. Part of the reason will become 5 6 evident with some of the content of my submission. The remaining part is for fear 7 of reprisal and future career harm. 8 9 Yes. 10 Α. 11 12 Q. Can you see that? 13 Α. Yes. 14 15 Q. All right. If we go down a couple of paragraphs you can see that someone said: 16 17 18 I write this email in confidence and wish to remain anonymous due to the vindictive 19 behaviours I've experienced and observed 20 21 first hand due to the below. It's not safe to speak out at this location. Those that 22 have, have paid dearly for doing so. 23 24 You can see that? 25 Thank you, yes. 26 Α. 27 Over the page, part of the way down you'll see a 28 Q. 29 paragraph that says: 30 I hate the fact that I need to remain 31 anonymous. It would be career suicide 32 33 should I speak openly, and I find that incredibly disappointing. 34 35 36 Α. Yes. 37 38 Q. And so it goes on. You can see that? Yes. 39 Α. 40 41 All right. Many people said that there would be 42 consequences to their career if they spoke out either to us or to the organisation internally about sexist and 43 misogynist conduct that they've experienced or observed. 44 45 Yes. Α. 46

47

Q.

Were you aware or do you accept now that there is a

- level of fear amongst your members about speaking up about matters related to sexism and misogyny?
  - A. So, the fact that increased reporting against police officers by police officers has increased over the years, I'm confident that a lot more people are speaking out. I would be aware that some wouldn't. But what you've presented to me concerns me with the numbers that you have given me.

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10 Q. All right. Do you have any sense of why it is that
11 there might be numbers of people, a cohort, within your
12 organisation that are fearful that if they speak out there

will be career damage done to them?

- A. So when you look at policing services' hierarchical organisations, and I have looked recently over other policing services, there is particularly a fear because it is hierarchical and it can their career, they feel, can be damaged by people within that organisation that actually has control over their career. I think that is a relevant fear in what you've shown me, obviously.
- Q. Can we go to a case now that will allow us to explore whether or not it's reasonable for people to fear that they might suffer career damage if they speak out?

  A. Yes.
- And in that regard could I have document B3 placed on Q. Sorry, I've called for the wrong the visualiser, please. document. B17. So the file that we requested in respect of this matter following on from a submission that we received from one of your members demonstrated that in 2020 an investigation was conducted by the Juniper investigation team and found that six officers in a particular area had engaged in negative workplace behaviour including systemic bullying against 15 other officers over a protracted period of time. It was an extensive investigation based on 72 interviews with officers around the district. You can see that there?
- A. Yes, thank you.
- Q. All right. Now, the worst of the behaviour it was found by the internal investigation was behaviour carried out by the officer in charge of the particular unit; you can see that?
- 45 A. Thank you.

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Q. And it was found that he had engaged in repeated

negative workplace behaviour towards nine complainants over a 13-year period from 2006 right through to 2019? A. Yes.

Q. And in addition the investigators found that there were a large number of other people who were affected by his conduct but who didn't wish to make a complaint even when offered the opportunity to do so in a safe setting? A. Yes.

Q. All right. Now, his behaviour included yelling, making threats, swearing, openly criticising members, making inappropriate comments, referring to members by inappropriate names, allowing inappropriate material to be displayed in the office, and extending favouritism to certain members over others which created an unsafe or a toxic work environment?

18 A. Yes.

Q. Now, in addition, he was found to have engaged in systemic bullying in respect of three particular officers; you're aware of that?

23 A. Yes.

 Q. All right. One of the people who was bullied in a systemic way by him was a female senior constable within the unit.

A. Okay, yes.

Q. Yes. Now, she was the person who ultimately made a complaint and instigated the broader investigation.

A. Yes.

Q. Okay. That investigation, as we've established, found that that conduct that she made a complaint about was substantiated. What we've found in respect of that matter was that the officer in charge during the course of the investigation remained in his role; you're aware about that?

 A. What period of time was that? I know he was on extended sick leave.

Q. All right. If you just go to the second page of the document and if we go to the second last paragraph, he remained in his role and during the investigation was provided opportunities to relieve in higher roles elsewhere?

A. I can see that. From what I remember coming into the organisation I thought he was on extended sick leave by then. That's all. But I take your point.

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Q. Okay. And ultimately his matter was dealt with by way of local managerial resolution.

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A. Completely inappropriate.

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Q. Okay. When you talk about "completely inappropriate" let's just go up the page a little bit to have a look at some of this conduct because you'll recall that this was an investigation in relation to negative workplace behaviours and bullying, mentioned nothing about sexism and misogyny, but when we go into the conduct we see there that his conduct did include sexist and misogynist conduct. He sent pornographic images to other police officers in his

17 station; you see that?

Α.

Yes.

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- Q. And he said in respect of two female job applicants, "These lickers will never get a job in this office"; do you see that?
- 23 A. Yes.

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- Q. All right. Now, he also engaged in racist behaviour. He referred to one officer at his station as Osama or towel head?
- A. Yes.

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- Q. And he allowed mock certificates for completion of courses you'll see what those courses are there on the screen in front of you to be displayed on the work notice board?
- 34 A. Yes.

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- Q. Now, not only that, at a time when there was only one female officer working in the unit he allowed sexist material to be displayed on the fridges, including an image of a female in swimwear titled, "Tap and go"; you can see that?
- A. Yes. If you don't mind, sorry.

- 43 Q. Yes.
- A. I just want to make sure I'm referring to the right one. So if you don't mind can I just grab the only reason being it is I just don't want to confuse it with another matter.

Q. Your counsel will come and tell you which district we're talking about.

A. Thank you, because I actually was referring to another matter. So thank you. I do know who you're talking about now. Yes.

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- Q. All right. Thank you.
- A. So, yes, the other matter I was talking about was one that I had known had gone on sick leave. So to your point, yes.

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- 13 Q. Okay. All right. So I think we've established the conduct was appalling?
- 15 A. Yes.

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- Q. And you would agree with me that it was inappropriate in the circumstances that he be dealt with only by way of local managerial resolution?
- A. Yes.

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- Q. You gave evidence earlier that that sort of resolution can be appropriate for a one-off incident; correct?
- A. One-off, low-level incident.

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- Q. Okay.
- A. Certainly not the case, yes.

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- Q. And we can see that this conduct went for 13 years?
- 30 A. Yes.

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- 32 Q. Against 15 officers?
- 33 A. Yes.

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- Q. Okay. What I was getting at, though, was whether or not this demonstrates that people are right within your organisation to fear speaking out, and I was coming to that now. So we've established that this officer in charge got local managerial resolution, and you might be able to see from that second last paragraph that he has in fact subsequently been promoted to officer in charge of a larger
- A. Yes. It's not technically a promotion. What it is is a station at a higher level.

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- Q. He is managing more people than he was before?
- A. More people, yes, yes.

station?

1 2 Q. And he's receiving more pay? 3 Α. Yes. that's correct. 4 5 Colloquially, if we could refer to that as a promotion in that sense, you would accept that it is a promotion in 6 7 that way? In that way. 8 Α. 9 All right. However, if we cast our mind back to the 10 senior female constable who was the brave person who raised 11 12 these matters in the first place --Yes. 13 Α. 14 15 Q. After more than a decade of it going unreported, we can see from the files that we have had regard to that her 16 career has been damaged? 17 18 Α. Yes. 19 She remained at the station while the officer in 20 Q. 21 charge was elsewhere relieving in higher duties? Yes. 22 23 24 Q. When he came back to the station she felt she had no choice but to leave to avoid him? 25 Α. Yes. 26 27 28 It's a fair enough action for her to have taken, isn't it? 29 30 Α. Yes. 31 In the circumstances? 32 Q. 33 Α. Yes. 34 35 And what we've heard is that she has now left her 36 detective specialist role that she was in at that time and 37 that she was passionate about. She 's now in uniform in general duties in another district. 38 Yes. 39 Α. 40 41 All right. She's paid a high price? Q. 42 Α. Yes. 43 44 For the fact that she spoke out about this sexist and misogynist conduct on behalf of the officer in charge? 45 46 Α. Yes. 47

- All right. People in your organisation know about this and we know that because we've been told about it from vour members. When word gets around about the fact that if you, as a woman, make a complaint about a senior officer and you then pay the price by having to leave your detective specialist position and go back to general duties somewhere else to avoid them and the officer in charge gets put in charge of more people in a different area at a higher rate of pay it's reasonable, isn't it, for your members to have a deep fear of speaking out?
  - A. Deep fear of speaking out but also losing confidence in a discipline system that should be protecting them.
  - Q. Okay. I want to have a look a little further at this particular case because not only does it demonstrate, as I think you've acknowledged, that there is a real risk that when matters are dealt with like this and consequences follow, as they have here, that people will be afraid of speaking out, I want to have a look at the support that was offered to this particular woman and two other senior constables who did participate in the investigation. If you wouldn't mind going to, but I don't need this put up on the visualiser for now, document B18, please, in your material.
  - A. Sorry, B18?

Q. That's so.

- A. Sorry. Bear with me. Thank you, yes. Yes.
- Q. We might have it placed on the visualiser. This is an email that was sent to you by the district duty officer who had been tasked with undertaking the initial assessment investigation in relation to that matter.
- A. That's correct, yes.
- Q. Okay. And we can see on the visualiser an email that he sent directly to you on 27 June 2020. Can you see that? A. Yes.
- Q. Can you see that he advised you:

Last year I was tasked with conducting preliminary investigations into multiple allegations of bullying committed over twelve years by particular district supervisors.

1 A. Yes.

Q. He said that he didn't need to go into details or didn't want to go into details with you, but some of the behaviour specifically levelled against female officers by supervisors was nothing short of abhorrent?

A. That's correct.

Q. He advised you that during his investigations he even spoke to two females who had by that time left the QPS because of their treatment?

A. Yes.

Q. And he thought the fact that female QPS staff would be treated so poorly in 2019 was beyond the realms of possibility?

A. Yes.

Q. Okay. Essentially you can see that he is bringing to your attention the fact that he had spoken with and engaged with three senior constables to establish the allegations against that officer in charge and the others who were the subject of the investigation?

A. Yes.

Q. You see that he told you that those three officers exhibited levels of apprehension and fear of reporting misconduct, but felt compelled to do the right thing?

A. Yes.

Q. And essentially he says in the preliminary stages those officers did what dozens could not. He says:

As someone well versed in what constitutes courage, I was so impressed by these officers' willingness to stand up knowing full well they were conscious it could compromise their careers. As an organisation, I truly believe we should be embracing our officers who exhibit unbreakable moral codes.

- You can see that?
- A. Yes.

Q. He goes on to draw to your attention that over the last year those officers had endured terrible levels of

1 stress, anxiety, sick leave, and ultimately regretted 2 embarking on the process because of the visible absence of 3 organisational support?

Yes. Α.

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He draws to your attention that, All right. irrespective of the manner in which the investigation was handled, all three officers were left feeling compelled to leave their detective specialist careers and return to uniform policing because of the levels of discomfort that they had suffered?

Α. Yes.

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Okay. And ultimately he says the initial fears of their complaint affecting their careers were realised; do you see that?

Α. Yes.

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He hoped that for a simple compassion you might Q. communicate with those officers to hear their stories and perhaps convey admiration for their courage against all odds and to have their personal suffering acknowledged? Α. Yes.

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And he said he was writing to you because he had made Q. an oath to those officers that he would do everything in his power to seek them justice?

Yes. Α.

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Q. And at that point he could do no more? That's correct.

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Α. 32

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Now, we've heard from that particular officer that no contact was made by you or your representatives of those three women at that time and that he followed up with you later that year in December of 2020 seeking that there be some contact with those women but there was no contact made?

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So, just to explain the process and why that might Α. have occurred, I get 36,000 emails in my office every year. Four police handle those 36,000 emails, and this is on top of a thousand, you know, other letters - thousands of other So my staff will go through this, because I find it extraordinarily difficult to go through all emails, and I recall them coming to me about this incident and my - and they triage. So what happens then, when an email comes in they will then triage to get further information,

et cetera. And when this enquiry came through the Commission of Inquiry into my office, I said, "Well, you know, where did it go?" So it went to CCE, who would normally give me more information, background information. My staff told me that they had not got anything back and they followed it up, and then after that, they had not heard back, but my staff didn't follow up.

When I saw this in your material and it came to me I immediately phoned those three officers and had a discussion with them. If it doesn't come back to me and my staff don't organise it, I just can't think of it, you know, like, there's just so much in my diary. And they had a candid chat about how they felt, and they're - they were so upset about the outcome and what it did to their career, so upset, and I profusely apologised that because of everything that happens in my office that I did not get back to them, and I've given an undertaking to take up with them in the next couple of weeks.

 Q. It's a problem, isn't it, that people like these three detective senior constables who suffered this terrible injustice, really, can fall through the cracks within your organisation and not receive the support that they need?

A. It is. I wished that it didn't fall through the cracks. I've been in their situation. I know what it's like, terrible, and I profusely apologise to them that it actually did.

Q. All right. Can we just go to a couple of the things that those women have told us, the Commission. Perhaps if you go to document B19. When we spoke to these women, the first detective senior constable, as she was then, told us this. She said, "I was definitely reluctant and scared to make a complaint. It's common knowledge amongst the police that if you make a complaint then you will be regarded as a dog and it will potentially ruin your career. However, it reached a point I felt I had no other choice." Do you see that?

Q. And if we scroll down a little bit to the last two paragraphs on that page, she said - and we asked her this because of what the district duty officer had told us about his attempts to reach out to you to seek support for them? A. Yes.

 Α.

Yes.

She said, "I have not had any contact with the Commissioner or her representatives in relation to the complaint. It is hard to say whether it would have helped When the Commissioner was appointed I was so hopeful that the time had come where this behaviour would no longer be tolerated and that this would be the start of There are some amazing people in this major change. organisation who do some fantastic work. unfortunately, I still see this behaviour on a very regular basis," and ultimately she concluded that, if she had known the outcome of the investigation, "I would never have made the complaint. The consequences to myself and my career were not worth the outcome." You can see that? Α. Yes.

Q. It didn't have to be that way for her, did it, if there were sufficient frameworks in place within the organisation that she wouldn't have fallen through the cracks. She didn't have to suffer the consequences that she has?

A. In that instance, no.

Q. Okay. In respect of the other two women who didn't initiate the complaint but nonetheless co-operated with it, you'll see over the page that one of the senior constables said, "I was a witness in the Juniper investigation. The officer-in-charge's behaviour was renowned in the district. Everyone knew what he was like and what was happening, but until the Juniper investigation no one felt comfortable to make a complaint about it. This is just the QPS culture. Everyone knows that if you complain you will say goodbye to your career." Do you see that?

A. Yes.

 Q. She says, "I'm now working in general duties. I have lost my detective's allowance and my plain clothe's allowance, but my sanity is worth more than money. In the end I was willing to give up that part of my career in order to keep my sanity and get out of that office." See that?

A. Yes, yes.

Q. Now, you'd agree with me that no woman in your organisation should be placed in a position where she has to choose between speaking up about conduct that's occurring to her which is deeply unacceptable and damaging her own career; correct?

A. Totally agree.

Q. All right. This particular case represents a failure not just of your internal systems to ensure that women don't fall through the cracks but a failure of leadership, doesn't it, because your integrity framework requires that senior officers and senior leaders within your organisation must create a culture in which employees are prepared to report misconduct and are supported when they do?

10 A. Yes, yes.

Q. You're aware of that requirement?

A. Yes.

Q. And in this particular case the leadership aspect has fallen down in the sense that these women were not supported when they reached out and made a complaint; correct?

A. Yes.

- Q. All right. It's reasonable in light of cases like this that other women would feel constrained, entirely reluctant to make complaints when bad things are being done to them?
  - A. When bad things are being done to them in light of what you've shown me, yes.

 Q. All right. Can we go to another example then that demonstrates that in fact we know, that is the QPS should know, that there are instances where people are not making complaints. If we can have document B3 put up on the visualiser, please. Now, this matter is very recent. The investigation only came about because of the 2021 Working for Queensland survey results?

Q. Those results highlighted that there was an area where there was a level of disengagement within the particular unit?

A. Yes.

Yes.

Α.

Q. An investigation was conducted, enquiries were made of members within the unit, all of whom were deeply reluctant to speak to investigators; can you see that? A. Yes.

Q. In fact, they had to be compelled to do so, directed

to do so? 1 2 Yes. Α. 3 4 If I might just have a moment. Mr Hunter has 5 suggested that it might be easier if you have a look at the 6 document in your folder rather than on the screen. 7 Α. Yes. 8 9 Q. Because then you won't have the redactions, and it might be easier for you to know which district we're 10 talking about. 11 12 Α. Which case is it? 13 COMMISSIONER: 14 B3. 15 MS O'GORMAN: This one is B3. So if you go to that B3 16 If you just confirm that's the same as what's on the 17 18 screen, it might be easier for you to follow because that's not redacted on your copy. 19 Yes, I know which one you're referring to. 20 Thank you. 21 Thank you. So in that particular case we 22 All right. just established that the results showed a level of 23 24 unhappiness in a particular unit? Yes. 25 Α. 26 27 And ultimately the members of the unit had to be directed to answer investigators' questions? 28 29 Α. Yes. 30 The investigation then determined that the head of the 31 unit, who was a detective senior sergeant, had engaged in 32 33 workplace sexual harassment and bullying over a two-year period? 34 35 Α. Yes. 36 37 And that his conduct had significantly impacted on the 38 workplace culture that those members were part of? Yes. 39 Α. 40 41 Now, his matter has been substantiated, that is the investigation has completed and determined that the conduct 42 did occur, but the final hearing in respect of what 43 sanction should be imposed on him has not yet occurred? 44 45 Α. Okay. Yes. Thank you. 46 47 Q. All right. What we can see there, though, is the sort

of conduct that that detective sergeant was engaging in over a two-year period without anybody raising a complaint about it. So if we could perhaps go to the bullet points under the heading "Sexual harassment and sexualised conversations" -A. Yes.

Q. -- you'll be able to see that the files demonstrated that that particular detective senior sergeant had engaged in repeated sexualised comments in the presence of the female members of the unit, which included discussions about his penis, and the comments were continuous, frequent and persisted over that time?

A. Yes.

- Q. Now, he had a desk with a bulbous end on it. The files demonstrate that he used to ask the women, the police officers, in his unit to come in and have a sit on his knob?
- A. Yes.

- Q. You see that?
- A. I can see that, yes.

- Q. All right. He wanted a particular female detective sergeant to come and work at the unit because he had a sexual interest in her. He told everyone at the unit that that was so?
- A. Yes.

- Q. Once she had been there and he had introduced her to staff, he later told junior members at the unit who didn't even know this woman on more than one occasion, "Trust me, I know," referring to her genitalia and what it looked like?
- A. Yes.

- Q. Implying that he had intimate knowledge of this woman's genitalia?
- A. Yes.

 Q. He showed pornographic videos to junior members and made sexualised comments to those junior police officers? A. Yes.

Q. He downloaded an image of a women in active wear from one of the female police officer's social media sites,

shared it with others and added sexual comments to it? 1 2 Yes. Α. 3 And he made repeated sexualised comments to others 4 Q. 5 about his own sexual relationships and interests? 6 Α. Yes. 7 Now, one of the male officers who was 8 All right. spoken to described him as a creepy old man, said that he 9 was outrageous. He said that all of his conversations 10 whenever a woman was around would gravitate towards 11 12 something sexual? Yes. 13 Α. 14 15 All of the people in that unit were negatively affected by their leader's conduct? 16 17 Α. Yes. 18 One male officer was taking long service leave because 19 Q. he was just so sick of it? 20 21 Α. Yes. 22 23 Another male officer who was repeatedly bullied - two male officers were found to have been bullied by this man -24 had left the workplace and gone to work somewhere else? 25 Α. Yes. 26 27 And one woman was leaving, and she told investigators 28 29 that his behaviour was a factor in her leaving the 30 organisation altogether? Yes. Α. 31 32 33 That woman said that she hadn't wanted to make a formal complaint about the things that had been done to her 34 because of the impact that it would have on her career? 35 36 Α. Yes. 37 The upshot of this particular case is that it 38 Q. demonstrates, doesn't it, that there are people who are 39 very reluctant to make complaints to the point where 40 complaints are not even being made and matters like this 41 42 are not coming to the attention of the QPS except by some other means? 43 44 Yes, there are instances of that, definitely. Α. 45 46 Q. Okay. And that should cause concern, shouldn't it, to

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you and the QPS more broadly to know that you couldn't know

and don't know the extent of the sexist and misogynist conduct that's occurring in your organisation in circumstances where people refuse to make a complaint about it?

- A. So through the complaint system is one way and, yes, underreported. But the other way is also looking at Working for Queensland survey results, which are and we purposely bought them in if you bear with me, Your Honour. When I started in the QPS in 2019 the Working for Queensland survey results were very low, 38 per cent.
- Q. Thirty-eight per cent what?
- A. Of respondents replying to Working for Queensland.
- Q. I see.

A. Yes. And I purposely wanted to drive that up so we could see, you know, what was happening across the organisation. So we got that to 70 per cent. And I brought someone into the organisation from another organisation to actually start looking at that data to bring it to the executive leadership team to start proactively looking at areas of concern - and bear with me because it goes to the point of some of the things that I'm trying to address in here.

Then the data - and it was uncomfortable, and never in the QPS history have we - prior to that have we bought all the data in front of the executive leadership team to look at what was happening across the organisation. So with that in the CCE, the Communications, Culture and Engagement Command, there is a proactive mechanism that we then in my Commissioner's performance review - and that I also introduced when I came into the QPS - we look at areas of concern and then proactively send people out to look at those areas of concern and then also use the WAST system for people to come to them to complain about issues.

So prior to me coming to the organisation there were a number of views across Australia in terms of this very issue in other policing organisations. The past Commissioner accepted that it shouldn't be any different in QPS and set up what was Juniper, an area that had triaging of complaints, ability to come in and just talk, ability to then put complaints to the Ethical Standards Command, and in fact I think out of the 250 members - sorry, initial matters they dealt with most of the matters were bullying matters and some - and I've just got to get the figures, so

I'll call that up.

So when I came in and we started doing this piece of work I reviewed - I had Juniper reviewed, and what we found was - and it was set up on temporary positions, and so what we found was that proactive part of getting people in, you know, assessing them, looking after their welfare had fallen away, and it was more an investigative arm, and it really suffered in the agency. So I wanted to then transition that into CCE, that we have a workforce assessment team that not only reacts but is proactive, so looks at the front end as well as the back end.

 Aspects of that have gone extraordinarily well and aspects of it - and I - and really due to, again, a capacity issue, temporary relieving positions and inconsistency in it - could improve. With that unit we've just done the CCE review. That unit will go over to the safety and wellbeing area, because what we found, and when I even spoke to that unit, what was lacking when people came to them is all these areas of support that sit within that unit.

So I get data from that, and, again, most of that data sits around conflict management in the organisation, and in fact from the very first piece of work what we found was the conflict management and workplace bullying issues came about as a result of the leadership style in the organisation, very paramilitary, command and control. we asked a consultant from University of Queensland to come in and give us some guidance on changing the leadership into the future, and as a result of that we've now got a new leadership program in the QPS from senior constable upwards to deal better with workplace issues, leading in the workplace, managing in the workplace. And when you look at the data and the research around this it really is about giving the victims that confidence to go to a safe place to be able to deal with the matter appropriately.

Over the last three years we've made extraordinary attempts to get that right, and it has been extraordinarily challenging because we're not quite there yet. I do believe that having the move to safety and wellbeing with all of the support services around it will improve that. I've looked at other models where safe havens are provided in the organisation but there also is external safe haven, and in fact we still have - you know, you can call -

I think it's called Speak Safe. You can call those areas externally. But they haven't been utilised that much. So it is a challenge. It is a challenge, and I've made every attempt to rectify and improve it.

One of the biggest challenges sits in terms of capability, and capability is that you can actually do this, you've got the skills, you've got the role, you know, you have the capability in the organisation; and the other one is a capacity. So that unit that I've got at the moment sits at 30 per cent capacity, again - and, Your Honour, I spoke to this the last time - mostly relieving positions. I have some 500 relieving positions at the moment across the organisation. Until we can put So extraordinary attempts have positions against them. been made to change the dynamic, and it has been I just wanted to put that to you so you have challenging. context of what we were doing.

- Q. All right. Thanks. And I'll come back to Juniper and WAST and CTT and the extent to which they've been successful or otherwise?
- A. Yes. Thank you.

- Q. What I was trying to establish with you, though, is whether or not you accept that a case study like this which shows that persistent sexist and misogynist conduct by a detective senior sergeant went unreported and unnoticed by the organisation for two years does tend to demonstrate that the organisation doesn't have a handle on how extensive the problem is?
- A. But I have data from Working for Queensland that clearly shows me and, believe me, people in Working for Queensland are very honest in their feedback that they give that particularly one of the questions that sits around, "Have you been subjected to sexual harassment in the last 12 months," and that sits at one to two per cent of an organisation of, you know, 17 and a-half thousand, and 70 per cent, I think 11,000, took part in that, and I have looked at data across all other public service and it is at a very similar level. So I accept in these instances definitely, I accept that it is completely unacceptable. But I countercheck that with, you know, other data that I have.

 ${\tt Q.}$  What I'm trying to understand is whether or not you accept that the QPS does not know the full extent to which

- sexist and misogynist conduct is being engaged in by your officers because, as we can see, people are not always making complaints, and I'm suggesting that reviewing the Working for Queensland survey results isn't going to give you a full picture of that either?
  - A. But many metrics do. The amount of people that come into the WAST area, the amount of complaints that you receive, Working for Queensland, you know, data, all of that is important. But I do take your point, though, there could be better systems to get a more precise handle.

- Q. Okay. Some of the submissions that we have received and these are submissions that we have received in the last month have spoken about that deep fear of speaking out. Some of them have said that they wouldn't make a complaint and you should not make a complaint about your colleagues because you'd be risking your career development and earning a reputation as a dog. One submitter told us, "I've heard stories about other officers leaving dog food on colleagues' desks after they made a complaint." Perhaps if you go to B16 I don't need all of these brought up on the screen --
- A. Thank you.

- Q. -- but just so that you can see them, Commissioner.
- A. Thank you. Thank you, yes.

- Q. You can see that?
- 29 A. Yes.

Q. You can see that someone else wrote to us and said, "I feel compelled to offer a few examples of my experiences, which I have raised before but I believe have been deliberately concealed. When I push for an outcome I was threatened with prison by senior police, assaulted by police. I have been fed dog food and given a dog bowl"; see that?

38 A. Yes.

- Q. Someone wrote to us and said you wouldn't speak out because if you do the cloud of having made a complaint follows you, you'll be known as a dog?
- A. Yes, I've seen that, yes.

Q. Someone who wrote to us said that they had spoken out and in fact they gave themselves a bad name as being a dog, people no longer wanted to work for them; see that?

1 A. Yes.

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4 5 Q. See that someone else told us that they "did speak to another police officer about making a formal report but was afraid that I'd be perceived as a dog"; see that?

A. Yes, I see that.

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Q. All right. Someone else wrote to us saying, "I am very fearful making this submission. Over my years of service I have never said a word against the things I observe internally in the organisation. Speaking out will have a severe impact on my career. If anyone ever finds out, my reputation as a [we've redacted the role] will be completely ruined. I'll be labelled a dog, a snitch, and that reputation will follow me wherever I go in the state, effectively destroying my career, my opportunities for promotion, attending courses, getting secondments, et cetera"; you see that?

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A. Thank - yes.

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Q. So we know that sometimes people are not making complaints just from the matters that we've already gone to; correct?

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- A. Yes.
- Q. And you've said that you're relying then on Working for Queensland survey results in order to be able to detect where there are levels of unhappiness within your organisation; correct?
  - A. No, I said I'm relying on a number of metrics.

30 31 32

Q. Okay.

Yes.

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Q. Well, we can come to what else you were relying on, but, as I understood it, one of those is the Working for Queensland survey results; correct?

38 A. Yes.

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- Q. Now, you would know quite well, I take it, that only 68 per cent of your organisation responded to the Working for Queensland survey last year; correct?
  - A. Sixty-eight per cent is a very, very high number --

- Q. Well, that's true --
- 46 A. -- for Working for Queensland, and in fact, as
- I indicated, when I first came in it was at 38 per cent.

- Q. It does mean, though, doesn't it, that there are 32 per cent of your organisation who didn't respond to that survey?
  - A. Yes, it does.

- Q. And of those 32 per cent you do not know how many of those feel aggrieved because they've been the subject of sexist and misogynist conduct and have not spoken out, including for fear of being perceived as a dog?
- A. But I will get a general sense from the percentage. So if there's one per cent of 70 per cent that answered or one per cent of the 38 --

- Q. Yes.
- A. -- that will give you a sense of what's happening.

- Q. I'm not suggesting it won't give you a sense. What I'm suggesting is that there is a huge cohort within your organisation, some 32 per cent, who this year didn't answer the Working for Queensland survey and who haven't through that mechanism therefore given any answers which would give you cause to go and find those people. You might have a general sense, but you won't find particular people within the organisation who are suffering from adverse consequences adverse conduct, rather, and not speaking up?
- A. No, I would know what's happening in terms of percentages across the organisation.

Q. Okay.

Yes.

Α.

 Q. So you would accept, would you not, that there will be people in your organisation who fall through the cracks?

A. You have given me a couple of - a few examples where that has definitely happened, yes.

Q. And do you accept that there is likely to be more than just these couple of examples that I've taken you to?

A. Yes, there is likely to be more.

Q. All right. Can we go to another example then. I might ask for document B31 to be put up on the visualiser, please.

COMMISSIONER: Sorry, what number was it?

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MS O'GORMAN: B34. Sorry, I think I've said a number of different numbers now, and it should be B31, I believe.

4 A.

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Q. 31.

7 8 A. Thank you.

Sorry, B?

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- Q. Now, in respect of this particular matter, again we were notified about this matter through an anonymous submission received from one of your members. We requested files in respect of it and were able to ascertain that the matters that we've been told about in that submission were in fact correct?
- A. Yes.

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- Q. A female senior constable in 2019 made a complaint to Ethical Standards Command about a male detective senior sergeant who was the officer in charge of the CIB; see that?
- 21 A. Yes.

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- Q. Now, that investigation was assigned to Juniper, who then found that there were in total 26 QPS staff members who had been harassed or bullied by the detective senior sergeant?
- A. Yes.

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- Q. There were 84 allegations and, of those, 80 were substantiated; do you see that?
- A. Yes.

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- Q. All right. His conduct included sexual harassment, sexual assault and predatory behaviour which was directed primarily at junior female members of his unit; do you see that?
- A. Yes, yes.

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- Q. And the majority of the women were under his direct supervision?
- 41 A. Yes.

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- Q. Now, a large amount of that conduct occurred over a three-year period between 2016 and 2018, but investigators found that his conduct went all the way back to 2002; see that?
- 47 A. Yes.

Q. So you accept in respect of this particular case as well that it appears that for a long period of time, between 2002 and 2018, this particular detective senior sergeant was engaged in sexist and misogynist conduct which evaded the notice of the QPS?

A. Yes.

 Q. Now, that should be alarming, shouldn't it, that for more than a decade this particular detective senior sergeant was permitted to engage in behaviours which were sexist and misogynist and about which no one made a complaint?

A. That is alarming.

Q. All right. Now, we can see there that not only was his conduct generally sexist and misogynist but that he had in fact committed nine sexual assaults, one attempted sexual assault and other sexualised communications over messaging platforms?

A. Yes.

Q. As well as sexualised comments that were made by him within the workplace; do you see that?

A. Yes.

Q. His conduct included touching and invading the personal space of the women he supervised?

A. Yes.

Q. Giving them unwanted shoulder massages?

A. Yes.

Q. Touching them regularly by placing his hand on their shoulders, arms or waist?

A. Yes, yes, I do.

Q. Playing with their hair, hugging and kissing him; do you see that?

A. Yes.

Q. All very creepy behaviour to be engaged in by a detective senior sergeant preying on young women in his unit?

45 A. Definitely.

Q. All right. Now, all of that conduct, as we can see,

was unsolicited, unwanted and uninitiated? 1 2 Yes. Α. 3 That was ascertained by the investigators who 4 Q. 5 eventually investigated what he had engaged in? 6 Α. Yes. 7 Now, we can see in those dot points there a couple of 8 examples of the conduct that he had engaged in. 9 We can see that at on one particular nightshift he followed one of his 10 female officers into the women's bathroom? 11 12 Α. Yes. 13 Now, that would be a scary event? 14 Q. Yes, definitely. 15 Α. 16 17 Q. You would accept that? 18 Α. Yes. 19 All right. When she confronted him about why he was 20 Q. 21 there he winked at her, laughed and said, "Don't be like that, I thought you told me to come in here for a blow 22 job"; see that? 23 Yes. 24 Α. 25 The files that we've got show that she was rattled and 26 27 shaking when she returned to work but managed to stay for the rest of the shift? 28 29 Α. Yes. 30 On another occasion he was about to 31 All right. interview a woman, a female senior constable, for a 32 33 position? Yes. 34 Α. 35 36 She was waiting outside the room ready to go into the 37 interview? 38 Α. Yes. 39 He walked past her, slid his hand over her bottom, up 40 her back and onto the bottom of her bra; you see that? 41 42 Α. Yes. 43 Now, the files that we've got show that he walked, 44 without speaking to her, having touched her in that manner, 45 46 into the interview room and then joined the interview panel; during the course of the interview one of the other 47

male police officers sitting on that panel passed this male 1 2 police officer a piece of paper that said "loose" with a 3 question mark? 4

Yes. Α.

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- And this male officer, having sexually assaulted this female officer outside the room, then nodded in acknowledgment, "Yes, she's loose"?
- Α. Yes.

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- Q. It's deeply disturbing, isn't it? 11
- It's disgusting. It's predatory. It's unacceptable. 12 I completely agree with you. 13

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Q. All right. That woman didn't complain, as we This all came about incidentally. But, as understand it. it turned out, that woman was highly rattled during her interview, didn't do well and didn't get the job? I'd expect I would be exactly the same.

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- So it's unfair that women in your organisation find themselves in positions from time to time where they are the subject of sexist and misogynist conduct which is not only deeply hurtful and potentially traumatic but it's going to directly impact on their ability to progress in
- It's completely wrong.

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Q. All right.

their career?

Α. It's not just hurtful. It's long-term trauma.

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- On another occasion this particular police officer walked up behind a female police officer under his supervision, hugged her from behind and cupped her breast; another sexual assault?
- 36 Α. Yes.

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- He told another female officer that he supervised, "Fuck, you look so hot right now, I'd love to slam you into those cabinets, what I could do to you"; see that?
- 42 Α. Yes.

- Told another female administration officer 44 All right. 45 that her body looked good in the clothes she was wearing; 46 that sort of conduct?
- 47 Α. Yes.

Q. Put his hand around her waist and when he left he moved his hand and brushed it across her bottom, another sexual assault; you see that?

A. Yes.

- Q. Now, none of these women complained; you understand that?
- A. Yes.

- Q. Okay. After another panel interview that he was involved in in relation to a female administration officer he told another male police officer in respect of that woman, "Go up and have a look at her. She has great tits and a great arse"?
- A. Yes, yes.

- Q. And in respect of another junior female constable that he had targeted to second to his unit he had been engaging in communications with her that she didn't like and she then reported some of those to her supervisor such that she was then not required to go and work in that particular unit, but she was advised by her supervisor that by not taking up that particular placement her professional development would be delayed by six to 12 months; you see that?
- 27 A. Yes.

- Q. So another example of unfair conduct being suffered by a female police officer that impacts on her career development; yes?
- A. Yes.

Q. All right. Now, what's quite concerning, I think you would accept, in respect of this matter, leaving aside the actual criminal offences that this police officer had engaged in, is the fact that the investigation found that his behaviour and management style was well known in the district. If you have a look on the second page of the case file you'll see that?

A. Yes. Yes.

Q. All right. And you see that, when the investigators looked into the matter and questioned the extent of knowledge of witnesses within the district, witnesses said that his behaviour was so well known in the district that it seemed impossible that senior management didn't know of

his action; you see that?A. Yes.

Q. And witnesses told investigators that they didn't report the Detective Senior Sergeant's conduct because they feared reprisal from him or that the matter would not be appropriately investigated?

A. Yes.

Q. Apparently he had implied to his staff that he had connections with commissioned officers, and that had created a culture of fear amongst the witnesses to his conduct over that three-year period or the period going right back to 2002?

A. Yes.

Q. Okay. Incidentally, the investigation also found that he had been promoted far beyond where he should have been essentially. You might be able to see from that italicised passage, second from the bottom, that the investigators found there's no justification or accountability provided in relation to the Detective Senior Sergeant possessing the required leadership skills to supervise a district office of over 30 staff; you see that?

A. Yes.

 Q. And in respect of the 80 allegations and the category of women that he had offended against the investigator said the Detective Senior Sergeant's rank and position allowed him to have unfettered access to junior and vulnerable subordinate staff, some of the sexual harassment and predatory behaviour allegations appeared opportunistic, that the Detective Senior Sergeant always targeted junior female members; you see that?

A. Yes.

Q. Now, he didn't have any consequences because he medically retired in 2019.

A. Yes.

- Q. You can see that?
- A. He was on extended sick leave for that period of time.

Q. All right. Nonetheless, this matter was finalised last year and there was a post-separation disciplinary declaration of dismissal made against him?

47 A. Yes.

1 2 Q. It's another example, isn't it, of the All right. 3 sorts of concerns that your organisation should have that this sort of conduct can go unchecked over long periods of 4 5 time, up to a decade or more? 6 I'm definitely concerned about that. 7 8 Q. All right. 9 COMMISSIONER: Is that a convenient time? 10 11 12 MS O'GORMAN: Thank you. Thank you, your Honour. 13 COMMISSIONER: 2.15. 14 15 MS O'GORMAN: 16 Thank you. 17 18 <THE WITNESS WITHDREW 19 **LUNCHEON ADJOURNMENT** 20 21 MR HUNTER: Your Honour, can I raise a matter. Can I make 22 it clear that the matter I'm about to raise I'm not by - in 23 any way seeking to detract from the significance of the 24 evidence that's already been heard, but I'm concerned about 25 a report of this morning's proceedings in the Courier Mail 26 27 which --28 I haven't seen it. 29 COMMISSIONER: 30 It prominently reports that the inquiry into 31 MR HUNTER: police responses to domestic violence has heard that 1.676 32 33 complaints relating to sexist, racist, misogynistic and homophobic behaviour were made against police over a 34 35 two-year period. The evidence was that 1,676 allegations 36 were made relating to allegations of threatening, bullying, 37 and harassing behaviour that included racist, sexist, homophobic and misogynistic comments. 38

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COMMISSIONER: Yes.

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MR HUNTER: So it's clear from the document which is A3 in the tender bundle that complaints involving racism - racist, sexist, homophobic and misogynistic comments were merely a subset of that overall number, and so, to the extent that the report suggests that each of those complaints concerned that sort of behaviour, it

1 doesn't accord with the evidence. 2 3 MS O'GORMAN: Can I just quickly say I agree with that, and the questioning along those lines of the Police 4 Commissioner did make clear that the allegations relate to 5 that broader theme and it was in respect of that question 6 that the Police Commissioner accepted that is the number of 7 8 allegations. 9 MR HUNTER: And I make no criticism at all of 10 the Commission or Ms O'Gorman. It's just the way in which 11 12 the evidence has been interpreted. 13 COMMISSIONER: Okay. 14 15 MR HUNTER: And the document that it provided to 16 17 Counsel Assisting that involves analysis by ESC of those 18 1,676 allegations, according to our analysis 300 involved comments of the sort - that fall into those four 19 So I simply raise that in the interests of a 20 categories. 21 fair and accurate report of this morning's proceedings. 22 23 COMMISSIONER: All right. I'm sure the Courier Mail will 24 be quick to correct that. 25 <KATARINA CARROLL, recalled:</pre> 26 27 <EXAMINATION BY MS O'GORMAN, continued:</pre> 28 29 30 MS O'GORMAN: In respect of that particular topic, Police Commissioner, could I ask you to go to document B23 31 in your material? 32 33 Thank you, yes. 34 35 You'll be able to see there that a number of 36 allegations made against two particular QPS members, one a 37 sergeant and one a senior constable, are set out in the context of their bullying complaints? 38 39 Α. Yes. 40 And these descriptions in here have been provided to 41 us as part of that dataset that was requested in respect of 42 bullying, harassing conduct? 43

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Q. Okay. One of them, the allegation provided by the QPS, if you have a look at the top paragraph, says the

Α.

Yes.

complaints - sorry, the complainants allege the sergeant creates a toxic, uncomfortable work environment by openly praising some staff members in front of other staff members by shaking their hands and patting their backs whilst not even acknowledging others; you can see that? Α. Yes.

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> When we've gone in and had a look at the files to see a little bit more of the detail we were able to see that in respect of that matter, for example, amongst other things, he approached people in one team and tensed his chest, asking staff to feel his chest and say words to the effect of "tell me that you love me"; you can see that? Α. Yes.

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- And thereby creating a toxic and uncomfortable work environment?
- Α. Yes.

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- You can see that there is some difficulty in trying to Q. delineate by way of any kind of bright line between conduct which is only bullying and conduct which also has an underlying sexist or misogynist tone to it?
- Some difficulty, but I know that the Ethical Standards Command went to great extent to try and unpack each of the allegations.

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Do you know whether they class this as involving sexist or misogynist conduct?

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I would have to check. I wouldn't know.

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In respect of the other one, we can see All right. there that that senior constable, the allegations against him, at least when you look under the description in respect of some of the files that we had the ability to see, the conduct involved that particular officer spreading rumours about two of the officers under his supervision, including a female officer, telling people that they were having an affair? Yes.

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Do you see that? In respect of at least the female officer you'd accept, I take it, that that would have negative consequences for her in a professional setting? Definitely. Α.

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Now, that may or may not have been counted by ESC as Q.

Α.

- involving sexist and misogynist conduct; we simply don't know one way or the other?
  - A. I don't know. But I'm sure if they were here they would tell you exactly how they did that.

- Q. All right. We can make some enquiries a little bit later on. Could we go now to another example that I'd like to ask you some questions about. If you could go to your document B32. Have you got that document there in front of you, Commissioner?
- A. Yes, thank you.

- Q. All right. You can see from that particular summary that a female officer contacted Juniper in 2019 alleging inappropriate behaviours against a senior constable in her station?
- A. Yes.

- Q. And that it was only upon Juniper commencing its investigation that a further three female officers were identified as having also been the subject of his harassment?
- A. Yes.

Q. So you'd accept at least in respect of this particular example that it is a case where the sexist and misogynist conduct of a police officer went unnoticed by the QPS as an organisation until a wholly separate woman made a complaint in respect of his conduct in relation to her?

A. Yes.

Q. All right. Now, 24 allegations were made in respect of that particular senior constable; you can see that? A. Yes.

Q. Essentially he, like the last case study that we went to, was directing his conduct towards female junior police officers?

39 A.

- Q. In relation to one junior female police officer the senior constable over a one and a-half year period sent her numerous messages on various platforms trying to pursue an intimate relationship with her, requesting sex from her and declaring his love?
- 46 A. Yes.

Yes.

- 1 Q. He sent unsolicited pictures of his penis? 2 Α. Yes. 3 He sent her a video of himself masturbating? 4 Q. 5 Α. Yes. 6 You can see there that he threatened her on a number 7 Q. of occasions in the context of her rebuffing his sexual 8 9 advances? Α. Yes. 10 11 12 His threats were very serious, I'd suggest. included threatening to break into her house and rape her? 13 Very serious, yes. 14 15 Or sharing an intimate photo of her online with other 16 people if she tried to bring him down or if she brought up 17 18 his conduct; see that? Α. Yes. 19 20 21 He threatened to sabotage any future relationships that she might engage in? 22 Α. Yes. 23 24 Also very seriously, to the point of amounting to 25 Q. criminal conduct, I'd suggest, on a number of occasions he 26 27 touched her inappropriately? Α. Yes. 28 29 30 That included rubbing her on the outside of her vagina over her clothes without her consent while they were in a 31 police car together alone? 32 33 Α. Yes. 34 35 There was another occasion when they were at the 36 station in fact and she was seated at her desk - I'm not 37 sure if this is in your case study or not, but you might have seen it in the report - where he quite brazenly again 38 touches her and commits that offence against her of 39 touching her on her vagina over her clothes? 40 41 Yes, I don't disagree. I just lost it. Is it in here 42 or --
- 43
  44 Q. It may not be in there. It would be in the report
  45 behind it. But if you're not aware of that detail don't
  46 worry about it.
- 47 A. Yes, I'll accept that, yes.

1 2 Q. All right. And he'd also grabbed her on her bottom? 3 Α. Yes. 4 5 Then in respect of a second junior female officer the senior constable also sent her numerous messages over 6 social media of a sexual nature? 7 Yes. 8 Α. 9 In the course of which he asked to perform oral sex on 10 Q. her? 11 12 Α. Yes. 13 He made comments of her - comments to her of a sexual 14 Q. 15 nature in the workplace? Α. Yes. 16 17 18 Q. Sent her unsolicited photos of his penis? Α. Yes. 19 20 21 And, as with the other woman, he also on a number of occasions touched her inappropriately. In respect of this 22 officer, he touched her leg in the inside of her thigh 23 while they were alone together in a police car or at the 24 station? 25 Α. Yes. 26 27 Deeply disturbing conduct, I'd suggest, in respect of 28 both of those women? 29 30 Α. Yes. 31 Not just harassing or annoying conduct in a workplace, 32 33 but conduct amounting to criminal offences against both of them? 34 35 Α. That's correct. 36 37 One of whom we know didn't make a complaint? Q. 38 Α. Yes, yes. 39 40 We know only one woman made a complaint. So at least one of the others didn't? 41 42 Α. Yes. 43 44 She just endured the conduct without bringing it to 45 the notice of the QPS? 46 Α. Yes.

Q. All right. Then in respect of the third junior female officer he sent a series of messages of a sexual nature to her, including a photo of himself again holding his penis?

A. Yes.

- ${\tt Q.}$  He was also found to have invaded the personal space of a female recruit that he was with at the academy so quite some time earlier?
- A. Yes.

- 11 Q. Attempting to touch her leg, hold her hand and hug 12 her?
  - A. Yes.

- Q. In addition, he had sent photographs of himself in his police shirt with his penis exposed to women that he had met on dating sites?
- A. Yes.

- Q. Okay. Now, that particular investigation identified that there had been a significant failure to report misconduct within that district?
- 23 A. Yes.

- Q. Quite alarmingly, that senior constable's behaviour was well known by other officers and by management, and had gone unreported?
- A. Yes. So it's concerning, and that is unacceptable.

- Q. All right. And when you said, at least as I understood you to have said before lunch, that you hold a level of confidence that these things are being detected by one or other of your matrices, I suggest this is another example where you ought to at least hold a deep level of concern that your various mechanisms for picking up unhappiness aren't always picking up sexual conduct?
- A. Yes, and I acknowledge that it isn't always picking it up, and this deeply disappoints me because particularly if the report has acknowledged that senior management of the district did not do something about it, that's extraordinarily unacceptable and disappointing.

- Q. And a failure of leadership at that particular level of your organisation, isn't it?
- 45 A. At that particular level in that district, definitely.
- Q. All right. Now, the investigators determined that the

officers who were harassed by the senior constable who didn't make a complaint reported that they didn't do that because they didn't want to be perceived as a dog; can you see that?

A. Yes.

Q. Echoing the submissions that the Commission of Inquiry has received from a number of your members that by making a complaint as a QPS member you're perceived to be a dog?

A. Yes.

- Q. They were embarrassed to be associated with him, and, again, echoing many of the submissions that the Commission of Inquiry has received from your members, they believed that no action would be taken by management?
- A. Yes, which I think is extraordinarily disappointing.

Q. Yes. But reasonable in the circumstances where it was found that management did have some knowledge of what was going on and had not in fact taken action?

A. Yes.

 Q. Now, that's not just disappointing, is it, but that's quite terrifying for those women, and I would suggest for the organisation more generally, that management might know about conduct and not take swift and decisive action?

A. Management, if they know about this conduct, should take swift action.

Q. Okay. It would be terrifying if you were a woman and you were the subject of this sort of behaviour, bearing in mind we're talking about serious criminal behaviour here, if you believed that others knew about this conduct, including management, and nothing was being done? That would be terrifying, wouldn't it?

Q. All right. Now, officers also said that they feared professional retribution if they complained; do you see that?

For those women in that position, definitely.

A. Yes.

Α.

Q. And also feared that they'd be labelled as willing partners to his conduct if they complained?

A. Yes.

Q. All right. Now, we can see that the investigation

ultimately substantiated all 24 of those allegations? 1 2 Α. Yes. 3 That officer, though, resigned prior to his 4 Q. disciplinary hearing taking place and the matter was 5 finalised without an outcome, as I understand it? 6 I gather - sorry, I just don't know whether there was 7 a 7A or what happened after that. But obviously he 8 resigned before it was dealt with. 9 10 All right. Could we go, please, to document B20. 11 You've got that document? 12 Yes. 13 Α. 14 15 Q. In respect of that matter you can see that a female constable made a complaint about treatment directed to her 16 by a male senior constable in 2018? 17 18 Α. Yes. 19 Now, that male senior constable was the constable's 20 Q. 21 supervisor? Yes. Α. 22 23 24 He had made unwanted advances towards her over a four-month period? 25 26 Α. Yes. 27 I'm just ensuring that the Commissioner has 28 MR HUNTER: 29 the updated version of this case study, because there was 30 an earlier iteration. Thank you. Yes. Thank you. Yes. 31 Α. 32 33 MS O'GORMAN: You're familiar enough with that document for me to ask you some questions about it? 34 Yes, I am. Yes. 35 Α. Yes. 36 37 Thank you. Now, in respect of his conduct, he had used his position to regularly harass her by persistently 38 sending her suggestive text messages, telling her that he 39 loved her, referring to her as his girlfriend and calling 40 her pet names such as "baby" and "detective sexy"? 41 42 Α. Yes. 43 Troublingly, when they were conducting surveillance 44 45 together in a car, he reached over and squeezed her leg

just above the knee and slid his hand down her leg?

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Α.

Yes.

Q. Despite the constable repeatedly rejecting his advances, he continued to pursue her?

A. Yes.

Q. There was one occasion when she left a Christmas party to go home early to care for her baby. He then sent her a series of text messages, including, "What, no invite for drinks on the balcony? What's your address? Don't leave me hanging. I'm coming over." When she said not to, that she was going to sleep and she had to work the next day, he continued to text her, saying that he needed to have a D and M with her, that he would be downstairs in three minutes, and then he called her mobile on two separate occasions and sent a final message saying that he was downstairs?

16 downstair17 A. Yes.

Q. His behaviour then got steadily worse the more she rejected his advances, and afterwards he harassed or got angry with her. If she didn't respond to his messages, he would talk down to her, belittle her about her rank, disagree with her or be rude to her at work?

A. Yes.

Q. Now, we can see that in respect of this case the constable first confronted the officer about his behaviour? A. Yes.

Q. Now, she confided in her inspector about the ongoing conduct, and that inspector advised the superintendent of the conduct on the female police officer's part?

A. Yes.

Q. And she was told that the senior constable would be sent to work elsewhere for a period of time?

A. Yes.

Q. And so as a result she didn't make a formal complaint at that time?

41 A. Okay, yes.

Q. When she returned back to the station, however, on her first day after a period of leave she was in fact rostered to execute a search warrant with the senior constable who had been harassing her?

47 A. Yes.

- Q. Now, he was by that stage acting as a sergeant?
  - A. Yes.

Q. She told her inspector about the fact that she felt uncomfortable being rostered on to work with him, given the history of harassment by the senior constable to her?

A. Yes.

- Q. The inspector said that he didn't have any power to remove the senior constable from the office and suggested maybe she could move desks?
- A. Yes.

- Q. The constable at that time then made a formal complaint; you can see that?
  - A. Yes.

- Q. Now, prior to the complaint being investigated what occurred was that the superintendent gave local management guidance to the senior constable?
- A. To yes. Sorry, yes.

 Q. And we can see there that that consisted of discussing the senior constable's conduct, he accepted professional - sorry, and acceptable - I think that should be acceptable professional behaviour whilst on and off duty over a 30-minute conversation?

A. Yes.

Q. Okay. And Ethical Standards Command correspondence in relation to that managerial guidance stated that the senior constable acknowledged that in hindsight the behaviour was inappropriate and he understands he made her feel very uncomfortable in the workplace and also in her own home?

A. Yes, I see that, yes.

Q. Now, on the basis of that correspondence, which appeared to confirm that he, the senior constable, had been remorseful and showed insight, the Assistant Commissioner then formed the view that the constable's complaint had been adequately addressed through the LMR process and that no further investigation or action was necessary?

A. Yes.

Q. Okay. We have obtained the complaint file in respect of that matter, which includes the conversation between the

senior constable and the Acting Superintendent which purported to be the management resolution on that occasion? Α. Yes.

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Now, I don't know whether you've listened to that recording, but it appears to the Commission of Inquiry that in fact there is a complete minimisation by the senior constable of his own behaviour, and set out there are some of the statements that were made during it. Firstly, by the superintendent to the senior constable, the superintendent said, "Mate, I'm sorry to have to do this to Just so you're aware, it's not a disciplinary matter at this stage. It's just a management issue. I just want to talk through what I think we should be doing and some other stuff." Says, "I don't want you to think that I'm blaming you in any sense." You can see those were some of the statements made by the superintendent? Yes. Yes, yes, I do. Yes.

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All right. Now, a little further down that page you Q. can see some of the things that the senior constable said about his own behaviour. He minimised it. He denied a lot of it, even in the face of text messages that were saved on the constable's phone. He accepted some of the conduct when confronted with specific messages, and he made statements about his conduct like, "I can see where she has misconstrued it. I can see how she has read it as being inappropriate, but that wasn't the intention," and, "It was a joke." You can see those things? Α. Yes.

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Now, the complaint was finalised two weeks All right. after that conversation took place. The senior constable was advised in writing by the Assistant Commissioner that, "I am satisfied that this complaint has been adequately addressed through managerial process. No further action will be taken in relation to this complaint and no adverse reference will be placed on your personal file"; can you see that? Yes.

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This example is concerning, isn't it, in that it demonstrates a couple of things: one, LMR has been inappropriately used in respect of conduct which was persistent and quite serious? Α. Yes.

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Α.

- Q. And, secondly, it was used and signed off on as having been appropriate in circumstances where the senior constable had demonstrated sufficient insight and remorse when in fact that was not the truth?
  - A. LMR should never have been used. It's clear just from what I'm reading that it's predatory in some ways, highly inappropriate. It should have been looked at more seriously than that, and it should not have been written off in that way.
  - Q. All right. As we understand it, the normal process for the giving of LMR is that the conversation between the subject member and the supervisor who's providing the LMR is not ordinarily recorded; that's correct, isn't it?

    A. That's correct, because in my point before, LMR is, you know, corrective behaviour, should be addressed at general mistakes, lower level matters, and it's normally a conversation, yes.
  - Q. So in a sense, given that it's not ordinarily recorded, we're quite lucky that on this occasion it was recorded and we're able to go behind the veil of what was said about this man's remorse and insight. But that will not normally be able to occur, will it; that is, one will not ordinarily be able to go behind the conclusion that the man was remorseful and insightful, and see whether or not in fact he was?
  - A. No, and, like I said from the very outset, this should not have been an LMR.
  - Q. No. Now, one of the negative consequences of this particular matter was that two years later that constable resigned from the Queensland Police Service; you can see that?
  - A. Yes.

- Q. So not only was it inadequately dealt with at the time by the QPS, but then that woman went on to pay a further price by having to leave the organisation altogether?

  A. Yes, she did.
- Q. And not just because of that conduct. We'll go now to what happened to her after she had made that complaint. You can see from her separation notice she said that the main reason for her separation was the harassment that she had received from the senior constable, the bullying that she then received by another officer after she had made her

complaint and the treatment she received as a result of making the complaint. Perhaps if we could pull up the paragraphs at the bottom of that page, please, Mr Operator, to see how she explained it. She said:

I made a justified complaint about sexual harassment in the workplace, complaint I had evidence of in the form of months worth of text messages. I had the right to come to work and not be sexually harassed.

A. Yes, I agree. Yes.

- Q. I assume you agree about that?
- A. Yes.

Q. Yes, of course.

After repeated attempts to shut the advances down I asked for help. I was then victimised and bullied by another male colleague, when all I had wanted was to come to work and be treated professionally. After being sexually harassed I was then ignored, intimidated, ostracised, spoken badly about, and punished for speaking up.

She says her:

 ... workplace was never the same. I had various male colleagues treat me differently after I raised these issues. I had male colleagues ignore me and deliberately not include me in discussions or in social events like morning coffee. The level of distrust was soul destroying and it destroyed my career. I could not rectify it. I often wonder how these colleagues would react if their wives or daughters were unfairly victimised like this in a workplace on top of being sexually harassed.

Can you see that?

45 A. Yes.

Q. It's another example we're hearing about women not

- only being the subject of terrible conduct within their workplace but then also paying the price for having been a victim in the first place; correct?
  - A. Yes. She is the victim. She should have been treated a lot better than this.

- Q. And it's a failure --
- A. And she paid the price.

- Q. It's a failure by the organisation not only to deal with the complaint appropriately but also a failure by the organisation to ensure that she was properly supported after she brought the matter to the organisation's attention?
- A. Yes, and in this instance I would agree with you, yes.

 Q. All right. Now, as a side note before we move on from that particular matter, some further cross-referencing of this matter with another demonstrated that that superintendent who gave the LMR signed off on the senior constable as having been appropriately remorseful and insightful was himself the subject of a complaint and in fact it was six months after he gave the LMR to the senior constable that he then made a derogatory comment about a female senior constable during a panel interview in which he was the panel convenor. You might remember that we talked about another case earlier?

A. Yes, yes.

- Q. The man who sexually assaulted the police officer before she went into her job interview?
- A. Yes.

- Q. Then had the piece of paper with "loose" passed to her?
- 36 A. Yes.

- Q. This was this particular fellow.
- 39 A. Yes.

- Q. So with the history of having given local management resolution to a senior constable and saying, "All is well, the senior constable's insightful and remorseful," this particular fellow then six months later is involved in an incident where a woman is sexually offended against and then asks that man is she loose?
- 47 A. Yes, completely inappropriate and, worse still, that

that's a senior officer.

Q. Yes, and it must be concerning, mustn't it, that these sorts of things are going on, people are giving LMR to other subordinate officers and then themselves engaging in conduct which is very similar, if not worse, than the conduct that they're signing off on as having been dealt with appropriately by LMR?

A. Yes, definitely.

Yes, yes.

Q. All right. Now, I think that superintendent himself was then dealt with by LMR. If you just have a look at that paragraph under the heading "Related complaints" you'll be able to confirm that for yourself?

 A. Yes, and this goes to my point that I think LMR is completely inappropriately used in these matters.

 Q. All right. Can we go, please, to document B22. I just want to have a look at this as an example of another way in which the system appears to be stacked against female victims of sexual harassment in the QPS. Have a look at that document. You can see that there was a male police officer attached to Ethical Standards Command who engaged in inappropriate conduct with, as it turns out, three women; see that?

Q. All right. Now, this particular summary relates to conduct by him against one of those officers, a sergeant. It occurred over a four-month period while the male officer

Sorry, yes.

- was the direct supervisor of the sergeant, who reported to
- him; you see that?
  A. Yes.

Α. 163

Α.

 Q. And he had also been her field training officer when she was starting out in the QPS?

A. That's correct.

- Q. All right. Now, he at the time he was an acting senior sergeant took her to a beach this is while they were on shift and also to his house on two separate occasions. At both locations he asked her to take photographs of himself without his clothes on. When at the house, he undressed in front of her, swam naked in his pool and requested that she take photos of his penis, both soft
- and requested that she to and erect; you see that?
- 47 A. Yes.

Q. Okay. On one occasion whilst at work he approached that female sergeant with his penis protruding out from his jeans; you see that?

A. Yes.

Q. He asked if he should attend at a meeting with the inspector in that way and then feigned getting his penis stuck in the drawer of a filing cabinet?

A. Yes.

- Q. And then placed it on her desk in front of her; you see that?
- A. Yes.

- Q. His penis on her desk?
- A. Yes.

Q. All right. On another occasion he took her to a nudist beach. She wasn't aware it was a nudist beach until they arrived. He then takes off his clothes, he swam naked in front of her, walked along beside her without his clothes on, asked her to take photos of himself, which again included photos of his penis and photos in which he was holding his penis in his hand; do you see that?

A. Yes.

Q. All right. Now, that male officer when he was spoken to about his conduct suggested that the female officer was into it and enjoying it. She, however, when she was spoken to by the investigators, declared that that was not the case and in fact she felt disgusted, to use her word, about his conduct, particularly his conduct of having his penis on her desk; you see that?

A. Yes, yes.

Q. All right. Now, that matter proceeded to a disciplinary hearing. That wasn't one which was LMR. The allegations were substantiated. The sergeant was reduced in rank to senior constable for 12 months?

A. Yes.

Q. Now, because that female police officer was not the one who raised the complaint about the subject - the conduct that she had been subjected to, she was also disciplined by the QPS. The investigators found that her failure to report what had been done to her by that

1 supervising male officer amounted to misconduct and she was 2 reprimanded; you see that? 3 Α. Yes. 4 5 So she now has a disciplinary history on her record because this man gets his penis out in front of her at work 6 and subjects her to other sexual conduct which she doesn't 7 complain about, and I think we've agreed now that there's 8 9 many good reasons why women might not, as a result of which she is ultimately disciplined? 10 Yes. 11 Α. 12 It seems the case, doesn't it, that as a woman if 13 you're the subject of this sort of conduct within the QPS 14 you can be damned if you do and damned if you don't in 15 respect of raising a complaint; correct? 16 The issue is we have obligations to report. 17 But in this circumstance you can understand why she may not 18 have, and then she's been reprimanded. I think that's 19 20 wrong. 21 All right. We might then go to another case, but it 22 Q. would be appropriate in light of the matters which are 23 going to be discussed, which for legal reasons can't be 24 aired publicly, that the proceedings now be closed probably 25 for five minutes or so. 26 27 COMMISSIONER: All right. So I'll order that the 28 That means everyone is going to 29 proceedings be closed. 30 have to leave. Someone will come out and tell you when it's open again. 31 32 33 (IN CAMERA HEARING FOLLOWS) 34 35 36 37 38 39 40 41 42 43 44 45

## (PUBLIC HEARING)

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8 9 MS O'GORMAN: Could I ask, please, Commissioner, for you to turn to document B1. Some of the cases that we've been discussing today have involved, whilst they're matters that have been finalised in relatively recent times, conduct going back quite some time, this document contains a number of examples taken from that data that the QPS has provided us with respect to sexist and misogynist allegations or complaints that have been made in the last two years? Yes. Α.

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I'd like to go to some of these now, if we could. Firstly, in respect of the first one we can see that a complaint was raised in June of last year that the officer who, as you can see in this case, was a sergeant had made inappropriate sexual and sexist comments in the workplace? Yes. Α.

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- He was the manager of a local unit for two years from Q. 2019 to 2021?
- That's correct. Α.

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There was an investigation that was conducted because of a level of unhappiness expressed by the staff, and then the conduct which was reported on was conduct that he had encouraged a boys club culture where female staff were pushed hard, picked on and blamed for mistakes, while men were protected by the police officer; you can see that? Α. Yes.

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Now, it also included reports that he had made a number of inappropriate comments to employees about female In respect of one, he said that they needed a hot little piece like that particular female employee to attract males. To another he said that the counter reading at the front of the unit would be wrong because he had undercharged a female as a result of her standing there with her big tits. Yes.

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- And one employee described that that man's continued sexualised and derogatory comments about a female police officer made her feel sick.
- 45 Yes. Α.

Α.

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Q. Now, if we move across the screen we can All right.

- see that that matter was investigated. It was found that there was sufficient evidence to proceed against him, and for that conduct occurring over that two-year period from 2019 to 2021 that sergeant was given local management resolution.
  - A. Sorry, where did it say that it was investigated?

Q. See, "Allegation outcome. It was determined that there was sufficient evidence to proceed"?

- 10 A. I'm hoping it was investigated. LMR's completely insufficient.
- 13 Q. Okay.
- 14 A. Yes.

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- Q. Sorry, what I mean was whoever assessed that file determined that the complaints had enough basis to them for it to be sufficient to proceed against the sergeant, but the outcome for him was that he was give LMR.
  - A. Yes, whereas I would expect that that should be investigated and it not be an LMR.
- Q. Yes, and go through the disciplinary process, potentially with more serious sanctions applied.
  A. Yes.
  - Q. All right. If we have a look at the second case. This also involves a sergeant but in a different region. You will be able to see, Commissioner, if you have a look at your hard copy although those who are looking on the screen won't appreciate this that all of the regions that these people come from vary. They're not all happening in the same region. You can see that on your copy. They're happening all over the place?

    A. Yes.
  - Q. Okay. In this particular case, this sergeant, the allegation was made that he had made continual sexual comments relating to female police officers as well as members of the public, asking things like, "Would you like to lick their moot"; do you see that?
- 42 A. Yes, yes.
- Q. He was an officer in charge of a station; do you see?
  A. Yes.
- 47 Q. Now, that conduct occurred over seven months between

1 November 2020 and May 2021? 2

Α. That's correct.

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- All right. He bullied and created a toxic environment Q. for his employees, and as we can see from that paragraph that included hounding other police officers, male police officers, about whether or not they would lick the moot of other members of the public?
- Α. Yes.

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- All right. Now, again it was determined that there Q. was sufficient evidence to proceed in respect of that man who had engaged in that conduct over a period of seven months whilst performing a role at the level of sergeant, and he was given LMR?
- Completely inappropriate. Α.

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- Q. All right. If we have a look at the next one down we can see a senior constable, again from a different region. Complaint was made about him in October of last year that he had committed acts of sexual harassment. You can see that?
- Α. Yes.

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He had sexually harassed three female officers to different degrees, two of whom were only constables? Α. Yes.

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It occurred over a six-month period from March to October of last year; you can see that? Α. Yes.

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Now, in relation to all three of the officers he made sexualised comments and engaged in sexualised behaviours with them while they were rostered on with him either during the same shift or in the same workplace? Α. Yes.

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See he asked them personal questions including if they enjoyed anal sex and attempted to discuss sex with them? That's correct.

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- Commenting on the appearance of at least one of the police officers, telling her that he wanted to watch her bend over?
- 46 Α. Yes.

Telling another woman that she had an arse that looked 1 2 like a pancake and she should let him help her by taking her to the gym to make it bigger? 3 4 Α. Yes.

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Q. He advised one officer that going through her social media profile gave him pleasure? Α. Yes.

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He invaded the personal space of all three officers, and in relation to one of them he took photos of her sitting at her desk, and then told her that he had uploaded that to Snapchat for some other of his friends to see; do vou see that?

Yes. 15 Α.

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His behaviour made all three of those women feel 17 Q. 18 uncomfortable and it was unwanted by them, not surprisingly; do you see that? 19 20

Α. Yes.

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One officer described feeling physically sick coming Q. to work if that man was at the station and constantly feeling like she was going to throw up and cry; do you see? Yes. Α.

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Q. All right. Having made those complaints, the person who assessed that matter determined that there was sufficient evidence to proceed, and if we move across the screen a little bit we can see that that senior constable was given LMR? That's correct. Α.

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- Another completely inadequate response to serious sexual harassment by a senior constable of the organisation?
- Agree that that is agree, and that should not be an Α. LMR.

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All right. Let's go to the next one. This conduct was engaged in by a senior constable of your organisation from a separate region than the one that we were previously talking about. This complaint was made in April of last year and the complaint was that he had sexually harassed another officer whilst he was working with her and also by way of text messages and social media?

47 Α. Yes.

Q.

Α.

Q.

Α.

Q.

Α.

Α.

Q.

organisation?

Yes.

Definitely.

no further consequences?

been treated so poorly?

complaints come in.

COMMISSIONER:

.05/10/2022 (22)

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So LMR was 2019; is that right? Yes, yes.

little training because of many reasons --

So what we find is - and just recently

It goes out into the districts, and

In February of last year he harassed a first-year

constable who had just started her rotation at his station. He asked her for her phone number on her first shift, added

her on social media, sent her daily messages on various

"darling", and ultimately his conduct culminated in him inviting her to massage him, at which stage she was able to

cease contact with him. She said that she felt physically sick after the comment and uncomfortable being in the same

Again a completely inadequate response to serious

Who, it wouldn't be hard to imagine, would have felt

One can only imagine that the consequences for her

And one can imagine that that particular constable

And I touched on this about LMRs before, and you could

feels as though the organisation has failed to support her,

given that she's just started out in the organisation and

applied in these circumstances at all. The LMR system as

it currently stands is looked at at Ethical Standards when

have been serious, not only given the conduct that was - or

that she was made subject to but also the fact that that

It's unacceptable that he's only given LMR.

even go through all nine. LMRs should not have been

since the legislation has come in three years ago very

senior constable has only been given LMR and that there's

conduct being perpetrated on a very junior member of your

completely intimidated by the conduct perpetrated by that

senior constable, given she was so new to that station?

platforms, called her pet names such as "love" and

Again this senior constable was given LMR?

workplace as him. You can see that?

because they have to pull the data manually - is extraordinary inconsistency how it's applied but inappropriately applied, and that's what's occurring here.

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> MS O'GORMAN: And the problem is - and not for one moment do I want to downplay the effect that any of this conduct would have on any one of these individual complainants, but one problem with this inappropriate use of LMR that we're seeing occur over and over again is that it's failing to send the appropriate message to other members of the organisation that this conduct will not be tolerated? That is exactly the effect it is having when it's not But it's not just that. It's also that the offender has not been dealt with appropriately. it's currently difficult for me to find how the victim was supported as well.

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Q. Yes.

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That is a major issue. Α.

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Okay. And, I mean, as we've already discussed, you're aware now of at least some cases where the victims were wholly unsupported when LMR was used? Α. Yes.

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If we go to the next case then, please. This matter involved a senior constable from a particular command. complaint was made in respect of him in only February of this year. He had made discriminatory comments overheard by staff members and subjected staff members to workplace sexual harassment; can you see that? Yes, I can. Α.

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On one occasion in February of this year he was completing an online learning product, he made discriminatory comments which were overheard by other staff such as, "It's easy to see this was written by a fat lesbian with hairy armpits." Yes.

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That was in relation to him completing a domestic and family violence product?

Yes. 43 Α.

Α.

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That should be concerning to you, I take it? Q. Α.

46 47

Yes.

Q. On two occasions in February this year he commented on what other female officers were wearing, telling one who was wearing a white shirt on a rainy day that, "You're wearing the wrong shirt for this sort of weather," and on another occasion leering at a woman who was walking past or away from him down the hall?

7 A. Yes.

- Q. In respect of his conduct he was also given LMR? A. Yes.
- Q. The next case involves a sergeant and a complaint made against him. He was from a different command. The complaint was made in September of last year. The allegation was that he had made inappropriate comments of a sexualised nature to other employees which made her feel uncomfortable?
  - A. Yes.
  - Q. He had commented on a particular woman's appearance last year, telling her, "I'm not trying to be a creep or anything, but I really like what you're going on around here what you've got going on." He got LMR as well? A. Yes.
    - Q. You can have a look at the last case there. It involves a sergeant. He's also from a separate region from the regions that we've discussed above, and the complaint against him was made in 2021, May of last year; you can see that?
    - A. Yes, yes.
    - Q. The allegation against him was that he had subjected another officer to unwanted sexual harassment which included invading her personal space and touching her and making comments?
  - A. Yes.
  - Q. Making unwanted sexual advances towards another officer both on and off duty that involved invading her personal space, texting her and other comments to her?

    A. Yes.
  - Q. He was a shift supervisor of a station in that region. He sexually harassed three female constables who were under his supervision. One of the incidents involved in 2020 him directing unwanted attention again to a female first-year

constable under his supervision that made her feel stressed and uncomfortable?

A. Yes.

- Q. It included him sitting on her desk, sitting overly close to her, and finding reasons for them to be alone together at the station, including by changing their rosters?
- A. Yes.

- Q. He discussed her social media profile with other officers and on one occasion in July of 2020 sent a text message to another officer at the station saying, "Is it obvious I think she's breathtaking." She continually told him she wasn't interested and, despite being spoken to about his behaviour, it continued until that female officer left the station.
- A. That's correct.

- Q. Again, an example of the female victim paying the price for being the subject of sexual harassment by a more senior officer?
- A. And inappropriate use of LMR.

- Q. All right. Now, we hadn't finished with his conduct. In a date in May of last year he harassed another female constable throughout a shift who had just come back from maternity leave; you see that at the paragraph at the bottom of that page?
- 30 A. Yes, I do.

Q. He put his hand on top of hers to move a computer mouse; stood in front of her stretching out his groin and groaning; telling her she had nice pins; singing songs to her about her blowing his mind; do you see that?

A. Yes, I do.

 Q. So that conduct which was engaged in over a number of months between 2020 and 2021 and a number of officers it was determined that there was sufficient evidence to proceed in respect of those complaints. He was given LMR? A. Yes, which is inappropriate. Inappropriate.

Q. If we could go to the next case then. This case involves a TO3 from a particular command. Complaint was made about him in October of last year that he had made sexually discriminatory comments to another officer. It

was said that it wasn't an isolated incident; it was a course of ongoing behaviour. You can see that? A. Yes.

Q. Now, this particular officer had a history of making inappropriate and racially discriminatory comments, and he was on a performance improvement plan as a result of those past behaviours at the time that he engaged in this sexually discriminatory conduct; do you see that?

A. Yes.

Q. His sexist comments continued while he was on the plan, the most recent of which was in September of last year. He asked his female supervisor, who was using a vacuum, if she was going for a ride; previously mocked other female officers by referring to them as sir?

A. Yes.

- Q. Okay. Now, in respect of that matter he was given LMR, which I take it you will readily accept was highly inappropriate given his past behaviour and the fact that he was on an improvement plan at the time of engaging in this conduct?
- A. Yes. He should have been investigated.

COMMISSIONER: I'm sorry, a TO?
A. Technical officer.

COMMISSIONER: Technical officer?

30 A. Yes.

 MS O'GORMAN: If we have a look at the next case. This one involves a senior constable from a particular unit, different region than the one previously. It relates to a complaint that was made about him in November of last year, that he was the administrator of a closed Facebook group that was accessible by other officers within the station, where he posted inappropriate material?

A. Yes.

Q. It was said as part of the concern about that it could cause or has tarnished the reputation of the QPS if it were to be published to the media or general public? A. Yes.

Q. All right. Now, he was a senior constable, as we've already established. He was at a regional police station.

And at the time that he was posting those comments they included a photograph of a nurse holding a baby while the woman, the mother presumably, could be seen naked on the bed, her legs were apart?

A. Yes.

Q. In another post another fellow police officer was saying that he was in hospital, that is the other police officer was in hospital, and this particular post by this senior constable was, "Any pics of your wife just so we know who to look for after the wake"?

12 A. Ye

- Q. There was another post that he made about an injured officer's hand, and he commented, "One of those glass butt plugs broke in his hand. Terrible accident. Could happen to anyone really"?
- A. Yes.

- Q. In respect of another post from another officer about a splinter being removed he commented that it was from the name of a female person's bedhead?
- A. Yes.

Q. All right. Now, again, in respect of that conduct occurring in the context of a closed Facebook group of a number of police officers at that station he was - well, in this case there was no further action taken against him. A. Yes. Inappropriate.

 Q. All right. Just in respect of this conduct alone, that is the cases that we've just been discussing in relation to the document presently on the visualiser, you accept, I take it, that none of that conduct would come anywhere close to meeting community expectations about the conduct of police officers at work; correct?

A. Yes.

 Q. Do you accept that your female officers are being repeatedly let down when LMRs are applied in respect of these sorts of cases?

 A. Female officers. The organisation. It should not be inappropriately used like that.

Q. All right. Now, when this conduct is not called out the organisation not only fails the individual women who are the complainants in these cases but all women in the

- organisation who experience sexism and misogyny; is that right?
  - A. Yes, because it should be called out and better dealt with in those instances; definitely.

Q. And when it's not, and we've seen that it's not in many cases, there's a failure by the organisation, isn't there, to stem misogyny and sexism within the organisation?

A. When it's not dealt with appropriately it almost gives people like this permission to act the way they do.

- Q. All right.
- A. That is the whole issue if you don't deal with it appropriately, and in these instances it should not have been an LMR.

 Q. Well, that's not the only issue, is it, because it also sends a message to those women who are feeling scared about speaking out and speaking up about sexism and misogyny that's being perpetrated upon them that there's really no point because the outcome is going to be LMR; no consequence?

A. I agree with you. It should never have been an LMR.

 MS O'GORMAN: Okay. Your Honour, I'm wondering whether it might be a convenient time to take a relatively short break, perhaps just for five or 10 minutes.

COMMISSIONER: Yes.

## SHORT ADJOURNMENT

MS O'GORMAN: Commissioner, in your statement to the Commission of Inquiry in relation to the issue of misogyny, sexism and racism you said:

I accept there are some people in the organisation who do not act in the manner expected and where we identify this we do take action.

A. Yes.

Q. In light of all of the matters that we've been through today do you accept that that statement might not be completely accurate because it would seem that when people in your organisation who do not act in the manner expected

and where it's identified action is not always taken?

A. What's occurred is it certainly is not taken to the level I expect, particularly when you're applying things like to LMRs - LMRs to things that I think are more serious.

Q. So when you say, "When people do the wrong thing and it's brought to our attention we take action," you're including in the taking of an action an LMR which might be a private chat with someone and no further consequences?

A. What I'm saying is it's only been brought to my attention properly in the last week through going through this and understanding how Ethical Standards assesses and sends LMRs to the regions and the districts to deal with these; that when I look at these they should not be LMRs.

Q. All right. Should members of your organisation be concerned that you're only coming to understand that that's happening now?

So when it's treated as an LMR it goes over - down into the district, down into the regions, and it's handled at the local level. And I spoke to the Assistant Commissioner of Ethical Standards Command about this, that it's actually very difficult at the moment to pull the data; you've got to go to each incident. will become a lot easier when PIPS, which is our Professional Integrity Performance System, can glean this matter better, and that's been a problem. We've been working on that system for two, three years. And also I do believe at the moment that there isn't enough oversight in that area to see what's happening in the districts and the regions.

Q. But my question is whether or not it's concerning that you as the leader of this organisation haven't been aware that this sort of action has been taken in respect of this very serious conduct that we've been reviewing today?

A. In terms of LMR - how LMR are being used, yes, it's concerning for me that I haven't been able to see that over the entire districts and regions.

 COMMISSIONER: Can I just drill down into that a bit. You said Ethical Standards don't have an overview; is that what you're saying?

A. So they definitely have PPMs in each areas. So when LMRs - this is from my understanding.

1 COMMISSIONER: PPMs are?

A. Sorry, professional practice managers, who when it's assessed at the Ethical Standards level these things go into the various districts and regions, and then they get given to officers to deal with. So those various PPMs do. And then when it's dealt with as an LMR I think it's fed back into Ethical Standards, but I don't know how much ability they've got to see what's happening across the entire organisation is the issue. And from what I understand - and this is only from discussing it recently with Ethical Standards - to have an insight into some of these matters is having to go and look at the matter rather than being able to draw all matters to see - give an oversight of how it's all travelling across the state.

COMMISSIONER: So are you saying that Ethical Standards look at the conduct and they say, "That can be LMR"; is that what happens?

A. I would have to talk to the Assistant Commissioner. So I'm not sure if that's made at that level or whether it's made when it goes into the district or the region.

COMMISSIONER: So could it go to the district or the region before there's a decision about whether there's sufficient evidence to proceed?

A. Sorry, Your Honour, just repeat that?

COMMISSIONER: I'm just trying to work out when this decision to LMR is made, who makes it?

A. So I believe - look, I might get this wrong because I'm not an expert on how this is done at Ethical Standards. So I'm not quite sure if it's Ethical Standards or if it gets sent to the region or district to do. I can clarify that and get back to you.

COMMISSIONER: Okay. You might find that out overnight. A. Yes, thanks.

COMMISSIONER: In any event, are you saying that there is no data collected as to how many bullying complaints were resolved by LMR, for example, and is that not reported to you yearly?

A. So we get high-level reporting.

COMMISSIONER: What does that mean?

 A. We get quarterly reports, but I wouldn't get the insight as to how - what each LMR - what it was dealt with

in each district and region. 1 2 3 COMMISSIONER: So what do quarterly reports tell you? Trending data. Whether it's going up or down. How 4 5 many complaints have come in. Yes, very high level. 6 7 COMMISSIONER: How they're resolved? Sorry? Whether they're resolved? 8 9 COMMISSIONER: How they're resolved? 10 How they're resolved? I'm just trying to think. 11 12 There will be data about whether they're misconduct, breach of discipline, and I know recent we've slightly changed 13 what's coming in, particularly through PIPS, and there's 14 more data coming in. It comes in a quarterly basis. 15 look at the ELT. I'll just have to go back and see exactly 16 17 what's in it. 18 COMMISSIONER: Because you seem surprised that there's all 19 these LMRs being handed out? 20 21 Α. Yes, definitely. 22 COMMISSIONER: 23 So no-one's telling you this; is that what 24 you're saying? So I came across this because I've been going through 25 26 it. 27 COMMISSIONER: Because we sent you material? 28 29 Α. Yes. 30 COMMISSIONER: But not from any other source? 31 32 Α. No. 33 COMMISSIONER: So no-one's telling you the amount 34 Okay. of LMRs generally, except for this Commission of Inquiry? 35 36 So when I spoke to the Assistant Commissioner at 37 Ethical Standards Command they would know how many LMRs, from what my conversation is with her, but I could not get 38 a sense whether each district, region, LMR, how it was 39 dealt with, what it was for, because I do not believe there 40 is enough auditing or oversight capacity to drill down into 41 42 that level. 43 COMMISSIONER: 44 So that's all I'm trying to find out. 45 Α. Yes. 46 47 COMMISSIONER: What you get told, and you're not told how

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many LMRs are handed out in that quarterly report; is that
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         right?
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         Α.
              I might get told how many LMRs, but I won't get told
                I'm just trying to remember because I get so much
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         data in front of me. So I have to go back and have a look.
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         But the insight that I have got to in here I definitely do
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         not get at this level.
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         COMMISSIONER:
                         No, because you haven't asked those
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         questions?
              Because I didn't know until I was recently told in
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         briefings how LMRs are being used.
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         COMMISSIONER:
                         Yes, but you don't know whether you know
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         how many LMRs are getting dealt with on a quarterly basis,
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         or you don't know whether you don't know?
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              There's just sometimes so much detail in those things,
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         but I don't know what I don't know.
                                              What I was surprised
         at, and I even said this to the Assistant Commissioner,
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         sorry --
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         MR HUNTER:
                      I'm sorry to interrupt. We're in a position
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         to provide a quarterly report. In fact it's one for the
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         period ending 30 June 2022. I only have it in digital
24
         format at the moment. But perhaps the Commissioner could
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         refresh her memory from that.
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              Yes, please.
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         COMMISSIONER:
                         That's fine.
30
              Thank you.
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         MR HUNTER:
                      And we can provide a copy, obviously.
33
         COMMISSIONER:
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                         That would be good.
35
36
        WITNESS:
                    Yes, Your Honour, I'm correct. The LMR data, it
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         is high-level data. It speaks of the amount of complaints,
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         the amount of allegations, the allegation types.
         of, you know, what's been finalised. But certainly in
39
         relation to LMR there was no detail.
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                         That doesn't give you any detail about what
         COMMISSIONER:
         sanctions, if any, or the results of the investigations?
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              That's correct.
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         Α.
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numbers?

COMMISSIONER:

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Or the results of the complaints; just the

1 A. It's numbers.

COMMISSIONER: And the allegations; is that right; numbers of allegations and --

A. Complaints and allegation statistics over the guarter.

COMMISSIONER: Yes.

A. Subject member data in terms of gender, then what - the number of each districts - sorry, in each district, yes. Case management or current open files. And police related incidents, suspensions and stand-downs, again numbers, high-level numbers, and organisational issue, DV member involved and failure of duty in terms of domestic violence, and a data analysis just of misuse of information, allegations involving watchhouse conduct statistics and drug offences allegations. So it's correct; I don't see the LMR data.

COMMISSIONER: All right.

A. Thank you. And I do believe, and this is - and really I think the Assistant Commissioner from Ethical Standards probably needs to address this, but from the concept of LMR it was supposed to be minor, you know, something that you could deal with very quickly at the local level. However, when I've seen with how - what it's dealing with, my view is these matters should not be LMRed.

COMMISSIONER: Yes. But if no-one is doing an overview how would anyone know whether it's being used properly or not?

A. That's correct.

COMMISSIONER: Because actually nobody's got their eyes on what punishment is being handed out?

A. That's correct.

COMMISSIONER: Or what - punishment is probably not the proper term; what result follows a complaint.

A. Yes, I agree.

COMMISSIONER: All right.

MS O'GORMAN: Many of the cases that we've discussed today came to our attention because witnesses to the cases knew about what had occurred and knew in the cases where LMR was issued that LMR had been given or that the matter had been dealt with in some quiet manner and were aggrieved about

that. Do you accept that those people were right, firstly, to feel aggrieved about the fact that serious conduct had gone on and been dealt with at such a low level?

A. Yes.

- Q. And, secondly, do you accept that those people were right when they told us that they were aggrieved about the fact that to them it looked like the organisation just doesn't take this sort of conduct seriously?
- A. And I touched on that before, on the matters that I've looked at, I couldn't see where we had dealt with the victim but with the perpetrator or subject officer. It hasn't been done well.

- Q. And on the basis of this material, at least the material that we've provided to you in recent times, does it appear to you that the organisation needs to do much better to deal with those who perpetrate conduct which is sexist and misogynist and to support your women who are victims of it?
- A. Yes. This should never be dealt with as an LMR.

Q. All right. We've been talking to date about particular cases and the impact that they had or might have had on individual complainants and other officers within your organisation. I want to turn now to some cases that have been brought to our attention that might tend to demonstrate the link between the danger of your officers holding sexist and misogynist views and how they engaged with domestic and family violence aggrieveds within the community. Can we turn to that topic now?

A. Yes.

Q. Could I ask you to go, please, to document B11. One of your officers contacted us anonymously - I don't know who it was - to advise that this matter had been - well, that this incident had occurred. The date is not apparent on the document here, but as you can see it was in June of this year; so recently and since the Commission of Inquiry started; you can see that?

A. Yes.

Q. And we've also redacted exactly where this occurred, but you can see that it was obviously in Queensland? A. Yes.

Q. Now, we were provided with the body-worn camera

footage of the police officer or one of the police officers 1 involved in this incident once we were informed about it? 2 3 Α. Yes 4 5 And I understand that you also have watched that 6 body-worn camera footage? Yes. 7 Α. 8 9 Q. You would be aware from having seen it that on a particular day in June of 2022 some of your officers were 10 called to a suburban address to attend a domestic and 11 12 family violence matter? Α. Yes. 13 14 The matter so far as domestic and family violence 15 call-outs go was entirely unexceptional, wasn't it? 16 17 Α. Yes. 18 The interaction between these police officers and the 19 Q. DV aggrieved and the respondent occurred on a suburban 20 21 street on a sunny day here in Queensland? Α. Yes. 22 23 It wasn't as though these police officers were in a 24 dangerous place in close quarters and were outnumbered by 25 people in the community who might have been posing a danger 26 27 to them? 28 Α. Yes. 29 30 There were more police officers there than there were members of the public? 31 Yes, it would appear on the body-worn video. I wasn't 32 33 there, so I can't say. 34 35 All right. Now, we can see that the police officers 36 attend and they're attempting to deal with a respondent who is agitated and uncooperative and difficult to deal with; 37 you'd accept that having watched the video? 38 39 Α. Yes. 40 The DV aggrieved, that is his female partner, was 41 telling police that, "He's not a criminal. He needs to go 42 to mental health. He's going through psychosis" at the 43 44 time? 45 Yes. Α.

Q.

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Now, you can see that throughout the interaction

between the respondent and the police officer the 1 2 respondent is called a number of names. For example, you can see halfway down that page he's referred to as a dirty 3 fucking prick by one of the police officers? 4 5 Α. Yes.

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If we go up and over the page you can see that a Q. little later in the interaction one of the police officers calls the respondent or says to him, "You are a piece of fucking shit"?

Α. Yes.

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A little bit later one of the police officers asks, "What have you got in your hand you fucking idiot"? Yes.

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Q. A little bit later, "Why would you not let them go," and he's referring to some keys that the respondent has in his hand while the police are trying to arrest him on the footpath, again calling him a fucking idiot?

21 Α. Yes.

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Over the top of the next page, further on in the interaction, we can see that the police officer tells the respondent to, "Shut up fuckhead"?

Α. Yes.

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Now, in circumstances where this was a relatively uncontroversial call for service this sort of language, if it's ever appropriate, was certainly not appropriate here? Not appropriate.

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If we go over the page we can see that later on in the interaction the police officer again refers to the respondent as a fucking idiot; do you see that? Α. Yes.

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Over on the next page we can see once the respondent has in fact been placed in the police vehicle and is in that way entirely restrained the police officer approaches him and tells him, "You fucking drug-fucked piece of shit"; do vou see that?

43 Α.

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Q. Entirely inappropriate? Yes, definitely.

Yes.

46 47

Α.

A little bit further down the police officer says, 1 2 "Shut the fuck up"? 3 Α. Yes. 4 5 You can see later on the police officer, referring to that respondent to the aggrieved, says, "He's a fucking 6 loser every day of the week." 7 Α. Yes. 8 9 Do you see that? 10 Q. Yes. 11 Α. 12 Now, the transcript isn't here but if you've seen the 13 recordings you'll know that a little bit later that 14 aggrieved is distressed and is saying, "Is he injured? 15 Has he been brain damaged," and that police officer says, 16 "Let's hope so." Do you recall hearing that? 17 18 Α. Yes. 19 All right. Now, that alone is fairly concerning, 20 Q. 21 I would suggest, when you have members of your organisation attending on a call for service and speaking to a DV 22 respondent in that way? 23 24 Α. Yes. 25 No-one deserves to be spoken to like that? 26 Q. 27 It's disgusting. Α. 28 As far as they knew, because they were being told, 29 30 this was a man who was suffering from a psychosis, potentially a drug-induced psychosis? 31 No-one should be treated that way. 32 Α. 33 Can we go to how the police officer dealt 34 All right. with the female aggrieved, however. She was not at any 35 36 time the subject of an attempt of arrest or anything like 37 that, was she? 38 No, she wasn't. Α. 39 She was off to one side? 40 Q. 41 Α. Yes. 42 She was at times clearly distressed and yelling at the 43 police officers to stop hurting her partner? 44

Now, whether or not they were hurting him or not

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46 47 Yes.

Α.

Q.

hurting him, she was nonetheless dealt with very poorly by 1 2 the police in attendance, wasn't she? 3 Α. Yes. 4 5 If we go back to page 3 of this transcript and down towards the bottom of the page we can see, can't we, that 6 at one point she yells out, "Fucking hell," this is about 7 the fact that the respondent is on the ground being 8 9 arrested physically by police officers, she calls out to her partner, she says to the police officer, "Stop, he's 10 bleeding"; can sue see that? 11 12 Α. Yes. 13 14 Q. And you know he was in fact bleeding from his face? 15 Α. 16 17 Q. Now, the police officer says, "It's me bleeding, you 18 fucking idiot"; do you see that? Α. Yes. 19 20 21 Q. He's talking there to the female aggrieved? 22 Α. 23 24 Q. Who's done nothing wrong --25 Α. Yes. 26 27 Q. -- to the police officers? That's correct. 28 Α. 29 30 Q. All right. He asks her, "Are you blind?" Do you see that? 31 Α. Yes. 32 33 And then says, "Fucking dumb slut"? 34 Q. Yes. Absolutely appalling and absolutely 35 36 unacceptable. I read this and I saw it and it's upsetting 37 for me as a woman and a senior - and a Commissioner to see and read this because we're here to protect the public. 38 39 That's our role. I was appalled. 40 41 The Commission of Inquiry in earlier public hearings 42 and in private hearings for that matter and submissions received from DV aggrieved and from organisations that 43 assist women who are the subject of domestic and family 44 45 violence have heard that it is not uncommon for police

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officers to treat DV aggrieved in the community very poorly; you'd be aware that we've heard evidence about

1 that?
2 A. Yes.

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Q. This information that we received from one of your police officers allowed us to see an example of that up close and loud and clear; do you accept that?

A. Yes.

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- Q. We might not have known about this interaction but for one of your members being prepared to advise us that it had in fact occurred; correct?
- A. Yes.

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- Q. It might have not been known to anybody except those two people who were dealt with in this way on that street but for the fact that one of your members brought it to our attention; correct?
- A. Yes, in this instance, yes.

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Q. Does that cause you concern that it is difficult to know the extent to which you're police officers misbehave in dealing with domestic and family violence aggrieveds?

A. To the extent, but I do know on many instances that police have reported police for this type of behaviour.

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- Q. Had this been reported?
- A. No, not this one.

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- Q. All right.
- A. Yes.

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- Q. I understand from your counsel that the matter is known to the service and that the police officer was dealt with by LMR?
- A. Sorry, this one was. Thank you. But it should not have been dealt with by LMR.

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- Q. All right. I wasn't aware that it had been brought to --
- A. No, I actually sorry, thank you for that, and I'm glad that is the case.

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- 43 Q. Well --
- A. I thought it was brought in through the Commission, but either way it's appalling. It's inappropriate.

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Q. Okay. I mean, just to be clear, it certainly was

brought to our attention -A. Yes.

Thank you.

Q. -- by one of your members.

A. Yes.

Q. We weren't told by the organisation that this had occurred. We've heard about it from a submission.

A. Okay. But the matter, yes, was reported into the organisation.

 Q. Okay. Do you know whether it was reported independently or whether it was reported once we requested this material, and if you don't know I can see that your lawyers can probably tell me. I understand that the respondent's mother made a complaint in respect of this matter and that's how it was brought to your organisation's attention.

19 A.

- Q. Okay. In respect of the fact that LMR was given to this police officer in circumstances where he's called a DV aggrieved a fucking dumb slut what's your view on the appropriateness of that action being taken by your organisation in relation to that?
- A. This matter, as the previous matters I've spoken about, should not have been dealt with by LMR.

 Q. Right. Could we turn to another of the cases that we discussed earlier, perhaps look at it through a slightly different lens now. If we go to document B10. I'm sorry, B2. You'll remember at the beginning of the day we talked about the incident in which a senior constable threatened to punch his female officer in charge in the cunt?

A. Yes.

Q. All right. If you have a little look at the bottom of that page you can see that three years earlier that same police officer had been tasked to investigate a domestic and family violence matter in a particular area in Queensland that's been blacked out for the moment. The file that we've had regard to demonstrates that he and his constable partner interviewed both the aggrieved and the respondent and the aggrieved left the house and sought overnight accommodation elsewhere after that particular call for service. Upon returning to the station, the senior constable finalised the job as no DV. The

constable, however, was of the view that there was sufficient evidence to support a police application for a domestic and family violence order. That evidence included the fact that the respondent had in fact admitted to the police officers that he had threatened to assault the aggrieved by punching her in the face and her children by kicking them in the guts and refusing to leave the aggrieved's home.

Α. Yes.

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Now, that senior constable's lack of action was Q. investigated subsequently by a sergeant. The investigator concluded that the senior constable's investigation, his report and his actions were deficient; he hadn't accurately recorded the versions provided to him by the parties and he hadn't accurately recorded the observations made by police at the call for service. The DVO was later applied for by police and granted. And in 2017 that senior constable was provided with LMR on the matter in respect of how to conduct the investigation and the importance of complying with QPS policies and procedures; can you see that? Yes. Α.

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Α.

And he was told to undertake a number of online learning products to help him recognise and respond to DV; do you see that one? Yes.

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Now, taken by itself looking at that All right. course of conduct by him in 2016 it might have appeared that his failures resulted solely from a lack of training about how to respond to DV; that's right, isn't it? On its own it may be the case.

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Q. Okay. But subsequent conduct by him in 2019 in which he spoke to his female superior in that vile manner would suggest that in fact he's underlying sexism and misogyny or his disrespect of women may well have been one of the causes for the fact that he failed in his duty to respondent to DV properly; would you accept that that's likely?

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It's difficult for me to join those two --Α.

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Q. All right.

45 -- without having a lot more information on that. Α.

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Q. Okay. Let's go to some other examples of police officers responding to domestic and family violence. Could we go to B10, please. These are some of the cases which came up in the data that we requested in respect of complaints made in the last two years; you understand that by way of context?

A. Thank you.

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Q. All right. Now, in relation to the first case, if we could zoom in on that we can see it relates to a complaint against once of your senior constables?

A. Yes.

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Q. And his conduct in about May of last year?
A. Yes.

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Q. All right. You can see that the allegation that was made against him was that he was unprofessional in speaking to a complainant after a domestic violence incident by not listening to her or repeating back information correctly, and because of other interactions with the subject officer, so the complaint went, when the complainant said she didn't want to speak to him he said, "That's okay. We'll just let him go then," referring to the respondent; and the officer made comments towards a witness which were sexist in nature. That's the allegation that was made against him? A. Yes.

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In terms of the description of the conduct All right. it was said that the officer faced two allegations of speaking inappropriately to women on two different dates in In respect of one he attended a hospital to May of 2021. speak to a female aggrieved in relation to a DV incident. The officer wasn't listening; he paraphrased what she told him incorrectly. She advised that she didn't want to speak to him and he responded, "That's okay. We'll just let him That was the first one. And the second one was when attending a female witness's house to discuss obtaining the statement the officer made a number of sexist comments to the effect that women were always to blame in DV matters; do you see that? Α. Yes.

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Q. Now, in respect of those complaints the allegations were unsubstantiated because the officer had turned off his body-worn camera and there was therefore no recording. So, on the one hand, there were complaints made by people that they had been dealt with inappropriately by the police

officer. On the other hand, the matter was found not to be substantiated because he hadn't recorded it and so it was just determined that no conclusion could be drawn about whether those complaints were correct or not correct. He was, however, given local management resolution by virtue of the fact that his body-worn camera had been turned off and because in respect of his interaction with one of the respondents when he served that respondent with a police protection notice he asked the respondent why he would want to go there anyway with the aggrieved and told the respondent that he would look after him and that she, the aggrieved, is a psycho; do you see that?

A. Yes.

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Q. Now, in that case, although he was only found or the complaint was found only to be substantiated in respect of part of it, he was given LMR for a conversation with the respondent and the fact that his body-worn camera was turned off when it should have been on; do you see that? A. Yes.

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Q. My suggestion is that there is a link between a police officer who deals with members of the public by referring to DV aggrieveds as psychos and an underlying sexism and misogyny on that officer's part; would you accept that?

A. In that - yes.

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If we have a look at the next case. All right. involved a complaint in respect of one of your senior constables in a different region in relation to an incident which occurred in March last year. The allegation was that he had acted unprofessionally towards her. She was a party It was said that the officer directed in a DV matter. inappropriate comments towards her when he was assisting her on two dates in 2021. In March, when she attended to report a breach, he insisted on escorting her outside and waiting with her for an Uber. While waiting he discussed his private life with her, told her he was a bad boy and probably shouldn't be a police officer, and told her that she was too good looking to have to deal with the sorts of breaches she was dealing with. She, perhaps unsurprisingly, felt like he was hitting on her.

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Then on a separate occasion in May of last year she received texts from the officers in relation to the breach. One text said that they should hook up soon. She didn't respond. The police officer later apologised, saying he

sent the text to the wrong person. But that DV complainant, again perhaps understandably, felt uncomfortable by his conduct; you'd accept that's reasonable for her to have felt that way?

A. Uncomfortable, yes.

Q. All right. Now, we can see that he was dealt with by way of LMR, it having been determined there was sufficient evidence to proceed in respect of that matter; correct?

A. Yes.

- Q. Okav. Now, if we can have a look at the next case. It involves a senior constable, again from a different region, in relation to conduct which occurred in the May or December of 2021 where the allegation was that the officer had attended a DV incident during which he made inappropriate comments. He said things like in relation to a male person's complaint that the police were only obtaining the female's version. He said, "We don't just come here and start believing the bitches." And in response to a male person's comments that the female's ex-partner was justified in assaulting her the police officer said, "That's exactly right, fucking oath." And while the female person was being restrained by Queensland Ambulance Service the police officer said under his breath, "Shut the fuck up" about the female DV aggrieved. the matter was dealt with by LMR.
- A. Absolutely awful and should not have been dealt with in that manner.

Q. All right. The next topic that I wanted to go to is to revisit some of the matters that you started to describe a little earlier, that is efforts by the organisation in recent years to address these problems, firstly by the establishment of Juniper and more recently by the establishment of WAST and CTT. I'm just wondering, given the time, Your Honour, and the fact that it would be a new topic, whether it would be appropriate to resume that tomorrow morning.

COMMISSIONER: We can start a bit earlier tomorrow morning? I'm a bit worried about finishing this witness tomorrow.

MS O'GORMAN: Yes. Certainly, unless there's any objection from anyone at the Bar table.

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COMMISSIONER: All right. Commissioner, can you find out
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         overnight about that complaints mechanism?
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              Yes, thank you.
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                          All right.
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         COMMISSIONER:
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         <THE WITNESS WITHDREW
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         AT 4.25PM THE COMMISSION WAS ADJOURNED UNTIL THURSDAY,
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         6 OCTOBER 2022
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